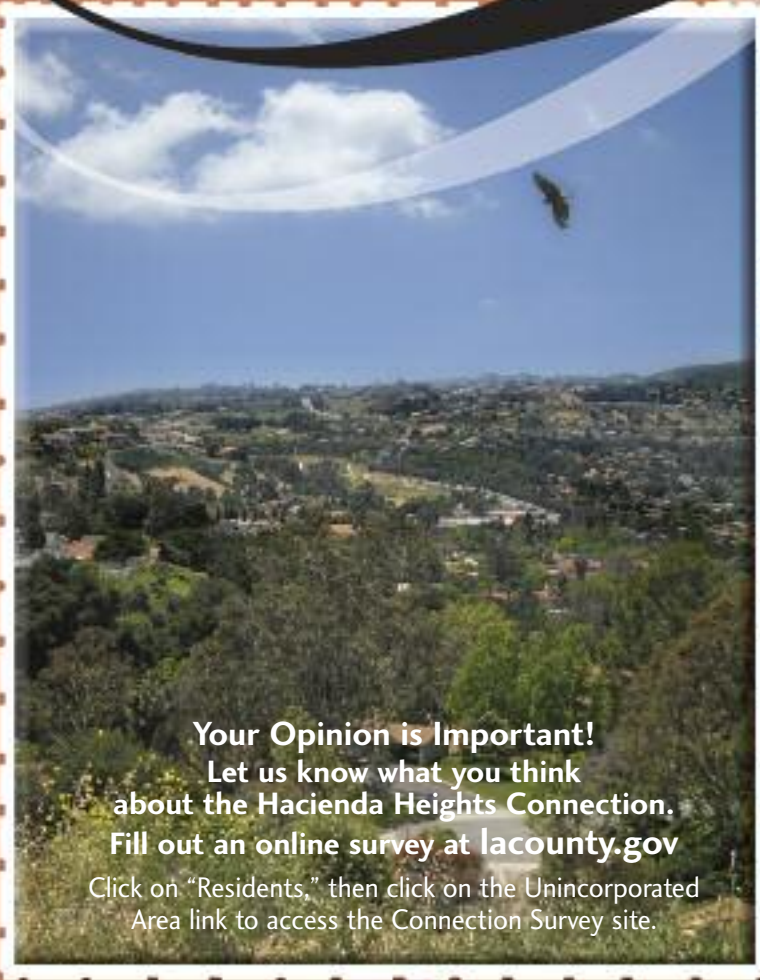




County of Los Angeles

Hacienda Heights CONNECTION

Community Resource Guide • June 2010



Your Opinion is Important!
Let us know what you think
about the Hacienda Heights Connection.
Fill out an online survey at lacounty.gov

Click on "Residents," then click on the Unincorporated Area link to access the Connection Survey site.

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

DON KNABE
Supervisor, Fourth District

Dear Community Member,

The County of Los Angeles is pleased to offer this annual resource guide containing important information and updates for Hacienda Heights residents. This publication is written specifically for your community to connect you with County resources that serve your area such as recreation, library, road maintenance, public safety and much more.

The County hopes this guide is helpful to you and encourages you to save it for future reference. My field deputy is available to assist you should you have a County-related concern. The contact information can be found on page 2. If you have any comments or suggestions regarding this publication, please contact:

County of Los Angeles – Chief Executive Office
Office of Unincorporated Area Services
723 Kenneth Hahn Hall of Administration
500 West Temple Street • Los Angeles, CA 90012

Or please e-mail your comments to:
uas@ceo.lacounty.gov

Thank you!

Welcome to
Hacienda Heights



Community Improvements and Updates

The Master Site Plan Is Completed for the New Hacienda Heights Community and Recreation Center

Plans for the construction of a new Community Center for Hacienda Heights are on target! After receiving community input, a master site plan was developed and the environmental review and contract for the building design was approved by the Board of Supervisors. The new center will be constructed at the former Hillgrove Elementary School site on Turnbull Canyon Road. The project is made possible by the use of tipping fee funds collected from the last expansion of the Puente Hills Landfill, and through a partnership with the Hacienda La Puente Unified School District, who has allowed the County to build on the former school site. The project is being coordinated by the Community Development Commission of the County of Los Angeles.

\$15 million in tipping fee funds plus additional sources of funding has been secured to make this County project a reality. The community prioritized the types of facility and programs they envisioned to serve the greatest number of Hacienda Heights residents. The project includes a new large multi-purpose room that will have the capacity to serve as a banquet facility, performance center and accommodate other special activities. Additional rooms will host various activities and classes. The outdoor area will include increased parking spaces, walking path, playground, an open lawn area that includes many of the existing trees, basketball courts and an outdoor amphitheatre.

For more information about this project contact **(909) 594-6561**.

Improving Your Community

Attend the Hacienda Heights Improvement Association (HHIA) Meetings!

www.hhia.net

The Hacienda Heights Improvement Association Community (HHIA) works in partnership with the County of Los Angeles to address quality of life issues in your area. The HHIA meets on the third Monday of each month (except in January and February when the meetings are held on the 4th Mondays) at:

Hacienda La Puente Unified School District Board Room
15959 E. Gale Avenue • City of Industry • at **7:00 p.m.**

Email them at: info@hhia.net or write to them at:
P.O. Box 5235 • Hacienda Heights, CA 91745

Neighborhood Watch

You can also join an existing Neighborhood Watch group or start a new one. For more information on this program, contact the Industry Sheriff's Station at **(626) 330-3322**.

Find Your Area Representative

Find your County, State or Federal representatives by logging on to the County's website at www.lacounty.gov. Click on "Government" at the top of the web page, and then click "Voting Districts".

Young Artists in the Making at the Hacienda Heights Library

Earlier this year, Hacienda Heights Library was host to a Visual Arts Workshop with professional artist Donna Bradley. Children and teens how to mix colors, create papier-mache character sculptures and do printmaking. On the final day, the participants created wire sculptures and put on an art show which was open to the public. The program was offered by Theatre of Hearts Youth First and funded by the Board of Supervisors.



Hacienda Heights Community Plan Update

Since 2007, the Hacienda Heights Community Plan has been undergoing updates to address current challenges such as land use, maintenance, preservation and service delivery. The vision of the future was developed through community meetings led by Department of Regional Planning (DRP). Residents are encouraged to review the plans and provide their feedback to DRP. For more details, please go to <http://planning.lacounty.gov/hacienda>.

Mark your Calendar! FREE Annual Clean-up Event for Hacienda Heights

All discards (such as electronic waste, bulky items, couches, water heaters, waste tires, large toys, etc.) must be placed at the curb after 6:00 p.m. on the night before pick-up. You can also request bulky item pick up twice per year (in unlimited quantities) at no additional charge. For additional annual cleanup information, please call Valley Vista Services at **(800) 442-6454**.

Regular pick up day:	Monday	Tuesday	Wednesday	Thursday	Friday
Your annual bulky item clean-up day will be:	Saturday, July 17, 2010	Saturday, July 24, 2010	Saturday, July 24, 2010	Saturday, July 31, 2010	Saturday, July 31, 2010

Community Improvements and Updates

Every 15 Minutes

Firefighters from Station 91 in Hacienda Heights recently participated in the Every 15 Minutes Program at Los Altos High School. The teaches high school students about the consequences of drinking and driving.

The Every 15 Minutes Program originates from a 1990's statistic that every 15 minutes, someone dies from an alcohol-related accident. However, with the implementation of new laws and grass roots programs such as Mothers Against Drunk Drivers (MADD), this statistic has changed to approximately 30 minutes. However, that is still an unacceptable figure.

Students from Los Altos High School watched as public safety agencies responded as though an actual traffic accident occurred. Pre-selected student "victims" were pronounced dead, while others sustained non-life threatening injuries. One of the student actors was given a sobriety test and arrested and booked.



Lower Trash Fees for Hacienda Heights Residents

Residents of Hacienda Heights will see a reduction in the costs of trash collection. A seven year franchise agreement was recently awarded by the Board of Supervisors to Valley Vista Services, Inc.

Among the highlights are:

- a annual curbside clean-up event (including electronic waste)
- four special community clean-up events per year
- two on-call bulky item collections per year in unlimited quantities (including electronic waste) at no extra cost
- free roll-out services for qualified elderly and/or disabled residents

Residents will also be receiving three 96-gallon containers, including- (1) refuse, (1) green waste, and (1) recycling container (smaller containers are available upon request) and an extra green waste container and/or one extra recyclable container upon request at no extra cost.

For more information, contact the Franchise Hotline **(800) 993-5844** or log onto <http://www.CleanLA.com>

Orange Grove Park in the Works for Hacienda Heights

Through a partnership between the County of Los Angeles and the Hacienda La Puente Unified School District, a new park is coming to Hacienda Heights. The proposed new passive park will transform a dirt field into a seasonal landscaped setting that local residents can enjoy year-round. On May 25th, Hacienda Heights residents attended a community meeting to review and select a design for the vacant property located next to Orange Grove Middle School. The new five acre park will offer a walking trail, exercise stations, children's play equipment, picnic tables, restroom facilities and onsite parking. The landscaping will include drought-tolerant and seasonally blooming native plants show-casing views of the San Gabriel Mountains in the distance. Construction is planned to begin in 2012. For more information, please contact **(909) 594-6561**.

New to Hacienda Heights! Watch LA County Channel 97 on Cable Television

Learn more about official issues, services and public events and how the county of Los Angeles can serve you.

Are you Registered to Vote?

Los Angeles County Registrar-Recorder/County Clerk (RR/CC)
(800) 481-VOTE (8683)
<http://www.lavote.net>



The office of the RR/CC is responsible for processing local, state and national elections.

Gubernatorial General Election

Tuesday, November 2, 2010

Close of Voter Registration: Monday, October 18, 2010

How and Where to Register

Forms are available at most County buildings, city halls, fire stations, libraries, State Motor Vehicle Offices, post offices and at the RR/CC Norwalk headquarters. Forms may be requested by calling the Voter Registration Request Line **(800) 481-VOTE (8683)**, which is operational 24-hours a day, seven-days a week. You can also download a form at www.lavote.net.

Representing Hacienda Heights - Your County Leadership

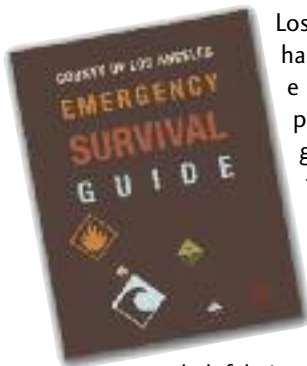
Hacienda is located within the Fourth District. (see boundary map on back cover). Your Supervisorial District representative can be reached at the office listed below.

Fourth District Office

1199 S. Fairway Drive, Suite 111 • Walnut, CA 91789
(909) 594-6561

Community Improvements and Updates

NEW! Emergency Survival Guide



Los Angeles County has prepared an emergency preparedness guide intended to help the residents of the unincorporated areas. The guide has 100 color pages of

helpful tips and information for residents to prepare for fires, floods, earthquakes, pandemic flu, terrorism, and extreme weather. Also included are utility shut off instructions and checklists for gathering emergency supplies for survival and recovery after a major disaster.

The Emergency Survival Guide is available in English and Spanish, online at <http://lacounty.gov> under "Hot Topics in L.A. County." Additional information on preparing for disasters is also available on-line at www.espfocus.org.

Residents and business owners, may also call **211 LA County** for emergency preparedness information and referrals or by visiting <http://211la.org>.

Register to Receive Mass Notification Warnings

Alert.lacounty.gov

The County of Los Angeles has begun an emergency mass notification system. This system will alert Hacienda Heights residents and businesses by phone, text, and email if there is an emergency in their area. The Sheriff's Emergency Communications Center will activate local and regional alerts.



Alert.lacounty.gov

The County's 7.1 million land-line phone numbers are automatically programmed into the mass notification system, but you must register a Voice Over IP line, cell phone and email addresses. To register, log on to the County's Alert.lacounty.gov website. Each telephone number and email can be associated with only one street address and will be contacted only when the street address it is associated with is impacted by a disaster or emergency.

Hacienda Heights Military Recognition Banner Program

To honor the dedicated service of Hacienda Heights residents proudly serving in the United States Armed Forces, the Board Office and the San Gabriel Valley Regional Chamber of Commerce began displaying recognition banners along major streets of the community.



The "Heights Military Recognition Banner Program" seeks to honor active military personnel by having a banner in their name prominently displayed on utility and light poles. Residents of Hacienda Heights who are on active duty are eligible to participate in the program and receive a banner. When the service personnel separates from the military, the banner will be presented to them as a token of their service. For more information contact **(909) 594-6561**.

Special Events

Puente Hills 2010 Concerts in the Park

The Summer Concert Series and parking are free and held at Schabarum Regional County Park on Tuesday evenings from 7:00 p.m. to 9:00 p.m. For more information, call **(626) 336-4937** or visit www.concertsinthepark.com.

Tuesday, July 6th: *The Answer - The Answer to Classic Rock*
www.theanswertoclassicrock.com

Tuesday, July 13th: *Elton the Early Years - A Tribute to Elton John*
<http://eltontheearlyyears.com/>

Tuesday, July 20th: *Mariachi Divas - Grammy Award Winners*
www.marachidivas.com

Tuesday, July 27th:
South Bound - Blues-rock with country, jazz, and classical music.
<http://www.southboundmusic.net/bio.htm>

Tuesday, August 3rd: *Hot August Night - A Tribute to Neil Diamond*
www.hotaugust.com

Tuesday, August 10th: *Rod Piazza and The Mighty Flyers - Blues Quartet* • <http://www.themightyflyers.com/>

Tuesday, August 17th: *Cold Duck - A premier dance band* • www.coldduck.com



16th Annual Jim Davis Beautification Day

Saturday, July 3, 2010

8:00 a.m.

In preparation for the parade, join your neighboring community in sweeping the 4th of July Parade route clean. Meet at the corner of Colima Boulevard and Dawn Haven Road in Hacienda Heights. Volunteers must be at least 11 years old. For more information visit www.hhjul4parade.org.

“I Love America” 4th of July Parade – Hacienda Heights

Monday, July 5th, 2010

9:00 a.m.

*Please note that the parade will not be held on the Fourth of July.



Join your neighboring community as this annual 4th of July Parade celebrates our country's founding. The parade route travels from Stimson Ave. and Colima Blvd. and proceeds north on Stimson Ave. ending at Steinmetz Park in Hacienda Heights.

Jack Newe's Farmers Market Has Moved!

Shop for fresh fruits and vegetables and more at the new location.

Saturdays, 8:00 a.m. to 2:00 p.m.

Rain or Shine



Mt. San Antonio College, Parking Lot B

1100 N. Grand Avenue at San Jose Hills Road, Walnut, CA.

For more information contact the San Gabriel Valley Regional Chamber of Commerce at **(909) 869-0701**.

Buckboard Day Parade & Festival

Rowland Heights Park

September 18, 2010

(626) 912-6774

For over 40 years, the Rowland Heights community has joined in the celebration at this community tradition featuring a parade, live music, information booths, crafts, food, and games for the whole family to enjoy. There is no charge to participate, but space is limited. Contact Rowland Heights Park for more information.

What is a Buckboard?

A buckboard is a four-wheeled wagon, originating in the 1700's, that was usually pulled by a horse. The "buckboard" is the board at the front of the wagon that served as a footrest for the driver and as protection for the driver from the horse's rear hooves in case it bucked.

Annual Public Safety Luncheon

Recognizing our Homeland Heroes

Thursday, November 4, 2010

11:30 a.m.

Pacific Palms Conference Center and Resort

The Hacienda Heights Community is invited to join the public celebration as the men and women who serve the County of Los Angeles unincorporated areas are honored. Last year, over 500 attendees joined as honorees from the Sheriff's Department, Fire Department, and California Highway Patrol were recognized. Please contact the Public Safety Luncheon Committee at **(909) 594-6561** for more information.

Operation Safe Community Festival

Rowland Heights Park

April 2011

(626) 912-6774

Meet your local public safety representatives from the Sheriff's Department, Fire Department, California Highway Patrol, and more. Join your neighbors and community partners to learn more about keeping Hacienda Heights a safe community.

Taste of the Heights

Held annually in May, 5:00 p.m. to 7:30 p.m.

Pathfinder Community Regional Park (upper level)

18150 E. Pathfinder Road, Rowland Heights

(562) 690-0933

Admission:

\$10.00

Advance sale

\$12.00

At the door

\$ 5.00

Children 10 and under



The whole family will enjoy this annual community celebration that includes music, fine food, wine tasting, and a fun zone for children. Local restaurants showcase fine food to demonstrate the cultural diversity of the "Heights".

It is an evening of food and laughter bringing together a diversely rich community. Profits from this event benefit local non-profit organizations.

Senior Programs

William Steinmetz Park - Senior Center

1545 S. Stimson Avenue • Hacienda Heights, CA 91745

(626) 934-7041

All programs are subject to change and for seniors 55 and up.

Activity	Season	Day	Time	Facility	Fee
Advanced Guitar Club	Year-Round	Wednesdays	3:00 p.m. to 5:00 p.m.	Steinmetz	No Charge
Aerobics and Strengthening Class	Year-Round	Tues. and Thurs.	8:00 a.m. to 10:00 a.m.	Steinmetz	\$20 per 4 week session
Bingo	Year-Round	Fridays	1:00 p.m. to 3:30 p.m.	Steinmetz	\$9/ 7 games
Bridge Club	Year-Round	Tuesdays	9:00 a.m. to 12:00 p.m.	Steinmetz	No Charge
Card Games	Year-Round	Wed. and Fri.	1:00 a.m. to 4:30 p.m.	Steinmetz	No Charge
Chinese Brush Painting Class	Year-Round	Tuesdays	12:30 p.m. to 4:00 p.m.	Steinmetz	No Charge
Chinese Karaoke Session	Year-Round	Wednesdays	1:00 p.m. to 4:30 p.m.	Steinmetz	No Charge
Crochet & Knitting Class	Year-Round	Fridays	8:00 a.m. to 11:30 a.m.	Steinmetz	\$20 per session
Dance for Exercise	Year-Round	Mondays	1:30 p.m. to 4:30 p.m.	Steinmetz	No Charge
English Karaoke Session	Year-Round	Thursdays	1:00 p.m. to 4:00 p.m.	Steinmetz	No Charge
English as a Second Language	Year-Round	Tues. and Wed.	9:00 a.m. to 12:00 p.m.	Steinmetz	No Charge
Guitar Lessons	Year-Round	Thursdays	3:00 p.m. to 5:00 p.m.	Steinmetz	\$20 per 6 week session
Hula Lessons	Year-Round	Wednesdays	9:30 a.m. to 11:00 a.m.	Steinmetz	No Charge
Introduction to Computers	Year-Round	Mon. – Fri.	1:00 p.m. to 4:00 p.m.	Steinmetz	No Charge
Line Dancing Class	Year-Round	Friday	1:30 p.m. to 3:30 p.m.	Steinmetz	\$5 per class
Mah Jong	Year-Round	Mondays and Fridays	1:00 p.m. to 4:00 p.m.	Steinmetz	No Charge
Senior Lunch Program	Year-Round	Monday – Friday	11:30 a.m. to 1:00 p.m.	Steinmetz	\$2 donation (optional)
Table Tennis	Year-Round	Tuesdays	1:00 p.m. to 4:30 p.m.	Steinmetz	No Charge
Tai Chi Class	Year-Round	Mondays and Fridays	8:00 a.m. to 10:00 a.m.	Steinmetz	No Charge
Take it Easy Dance Club	Year-Round	Thursdays	1:00 p.m. to 4:00 p.m.	Steinmetz	No Charge
Watercolor & Acrylics Club	Year-Round	Wednesdays	12:00 p.m. to 3:00 p.m.	Steinmetz	No Charge

NEED TRANSPORTATION? Call Dial-a-Ride (800) 439-0439

For just 50 cents per one-way trip, seniors (60+) and persons with disabilities who live in Hacienda Heights, can obtain transportation services.

Seniors can travel within Hacienda Heights, up to three miles beyond the service area, and to the following facilities:

- Queen of the Valley Hospital•Steinmetz Senior Center
- Whittier Inter-community Hospital
- Kaiser Medical Center – Baldwin Park and West Covina
- Medical appointments within the City of Whittier

Please call a minimum of 24-hours prior to your trip.

Hours of Service:

Monday-Friday: 7:00 a.m. to 5:00 p.m.
Saturday: 8:00 a.m. to 4:00 p.m.
Sunday: 9:00 a.m. to 3:00 p.m.

Service is not provided on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

For more information, visit www.lagobus.info. To register, or reserve a trip, please call (800) 439-0439.

Department of Community and Senior Services

San Gabriel Valley Service Center

1441 Santa Anita Avenue • South El Monte, CA 91733

(626) 575-5431 • <http://css.lacounty.gov>

Hours:

Monday - Friday 8:00 a.m. to 5:00 p.m.

The Center provides information and referrals, form assistance, translation services, emergency food, and utility assistance.

Resources available to seniors include:

Senior Community Service Employment Program

On-the-job training to help with new job skills.

Department of Consumer Affairs

Assists with landlord-tenant, retail purchases, credit, automobile sales, and contracts.

Special Services for Older Adults Program

Provides education on health diseases, and how to promote independent living. Also available are caregiver support groups and counseling, and treatment for older adults suffering from depression, anxiety and other mental health conditions.



Local Parks

Manzanita Park

1747 S. Kwis Avenue • Hacienda Heights, CA 91745

Steinmetz Park and Senior Center

1545 S. Stimson Avenue • Hacienda Heights, CA 91745

Neighborhood Parks

Enjoy family picnics and leisurely, unstructured recreational activities. For more information, please call **(626) 333-1369**.

Burton Park

16490 East Santa Bianca Drive • Hacienda Heights, CA 91745

Countrywood Park

16817 East Copper Hill Drive • Hacienda Heights, CA 91745

Los Robles Park

14906 East Los Robles Avenue • Hacienda Heights, CA 91745

Pepperbrook Park

1701 South Countrywood Ave. • Hacienda Heights, CA 91745

Adult & Family Recreation & Sports Programs

Activity	Age Range	Season	Day	Time	Facility	Fee
Bull Dog Club	18 years and up	Year Round	2nd Wed. of each month	6:30 p.m. to 10:00 p.m.	Steinmetz	No Charge
Jazzercise	18 years and up	Year Round	Mondays, Wednesdays & Fridays	4:00 p.m. to 5:00 p.m.	Steinmetz	No Charge
Soccer League	18 years and up	Year Round	Fridays	6:30 p.m. to 10:00 p.m.	Manzanita	TBA
Tennis Club-Hacienda Heights	18 years and up	Year Round	Tuesdays Saturdays	4:00 p.m. to 8:00 p.m. 7:00 a.m. to 1:00 p.m.	Steinmetz	No Charge

Special Events Programs

Program	Age Range	Date	Time	Facility	Fee
Halloween at the Mall	All Ages	October 2010	5:00 p.m. to 8:00 p.m.	Manzanita	No Charge
Halloween Dance	55 years and up	October 2010	1:00 p.m. to 4:00 p.m.	Steinmetz Senior Center	No Charge
Thanksgiving Community Dinner	All Ages	November 2010	6:30 p.m.	Manzanita	No Charge
Thanksgiving Dinner	All Ages	November 2010	11:00 a.m. to 4:00 p.m.	Steinmetz	No Charge
Thanksgiving Dinner & Dance	55 years and up	November 24, 2010	5:00 p.m. to 8:00 p.m.	Steinmetz Senior Center	No Charge
Veteran's Day Appreciation Dinner	55 years and up	November 2010	5:00 p.m. to 8:00 p.m.	Steinmetz Senior Center	Free for Veterans, guest fee: \$8
Christmas Dance	55 years and up	December 2010	1:30 p.m. to 4:00 p.m.	Steinmetz Senior Center	No Charge
Here Comes Santa Winter Wonderland	All Ages	December 2010	4:30 p.m. to 6:30 p.m.	Manzanita	No Charge
Teen Blanket Drive	13 - 17 years	December 2010 (All Month)	10:00 a.m. to 2:00 p.m.	Manzanita	No Charge
Teen Blanket Drive	13 - 17 years	December 2010	12:00 p.m. to 5:00 p.m.	Steinmetz	No Charge
Easter Egg Hunt	11 years and under	April 2011	TBA	Manzanita	No Charge
Senior Volunteer Banquet	55 years and up	April 2011	Time: TBA	Steinmetz Senior Center	No Charge
Mother's Day Tea	All Ages	May 2011	6:00 p.m. to 8:00 p.m.	Manzanita	No Charge

Youth Recreation & Sports Programs

Please note that programs are subject to change. Contact the park for program details.

Program	Ages	Season	Days	Times	Facility	Fee
After School Day Camp	6 - 12 years	Sept. 2010–June 2011	Mon. – Fri.	2:00 p.m. to 6:00 p.m.	Manzanita	\$25/week
After School Program	6 - 12 years	Sept. 2010–June 2011	Mon. – Fri.	3:00 p.m. to 6:00 p.m.	Steinmetz	\$100.00 /month
After School Snack	18 yrs. and under	Year-Round	Mon. – Fri.	3:30 p.m. to 4:30 p.m.	Manzanita	No Charge
Ballet, Tap, Jazz Intermediate Class	10 years and up	Year-Round	Saturdays	11:30 a.m. to 2:30 p.m.	Steinmetz	\$35/month
Ballet, Tap, Jazz, Hip Hop and Flamenco Dance Classes	3 - 8 years	Year-Round	Saturdays	10:30 a.m. to 11:30 a.m.	Steinmetz	\$25/month
Ballet, Tap, Jazz-beginning and Intermediate and II classes	8 - 14 years	Year-Round	Saturdays	3:30 p.m. to 5:30 p.m.	Steinmetz	\$30/month
Ballet/Folklorico/Potpourri	2 - 8 years	Year-Round	Tuesday, Thursday	5:30 p.m. to 8:30 p.m.	Manzanita	\$25/month
Hip Hop Dance	5 - 15 years	Year-Round	Thursdays	5:30 p.m. to 7:00 p.m.	Steinmetz	\$6 registration and \$7 per week or \$6 per week (advance pay)
Pom Cheer	5 - 15 years	Year-Round	Mondays	6:00 p.m. to 8:00 p.m.	Steinmetz	\$6 registration and \$7 per week or \$6 per week (advance pay)
Self Defense Class Sponsored by Young Champions	5 - 15 years	Year-Round	Fridays	5:00 p.m. to 8:00 p.m.	Steinmetz	\$6 registration and \$7 per week or \$6 per week (advance pay)
Soccer Lessons	5 - 12 years	Year-Round: Summer Year-Round: Winter	Thursdays Thursdays	6:00 p.m. to 7:00 p.m. 3:15 p.m. to 5:15 p.m.	Steinmetz Steinmetz	\$6 registration and \$7 per week or \$6 per week (advance pay)
Spanish Flamenco Dance Class	10 years and up	Year-Round	Saturdays	1:15 p.m. to 3:15 p.m.	Steinmetz	\$35/month
Summer Day Camp	6 - 12 years	July 2010–Aug. 2010		7:00 a.m. to 6:00 p.m.	Manzanita	\$50/week
Summer Lunch Program	18 yrs. and under	July 2010–Aug. 2010		11:30 a.m. to 12:30 p.m.	Manzanita	No Charge
Sunshine Generation	3 years and up	Year-Round	Tuesdays	6:00 p.m. to 9:00 p.m.	Steinmetz	\$42/month
Teen Club	13 - 17 years	Year-Round	Second Friday of each month	7:00 p.m. to 9:00 p.m.	Manzanita	No Charge
Teen Club	13 - 17 years	Year-Round	Mon. – Fri.	3:00 p.m. to 6:00 p.m.	Steinmetz	No Charge
Tiny Tots	3 - 5 years	Sept. 2010–June 2011	Mon. – Thurs.	9:00 a.m. to 12:00 p.m.	Manzanita	\$75/month
Tiny Tots Program	3 - 5 years	Sept. 2010–June 2011	Mon. – Thurs.	9:00 a.m. to 11:00 a.m.	Steinmetz	\$70/month
Yoga Class	9 years and up	Year-Round	Mon. and Wed.	6:30 p.m. to 8:30 p.m.	Manzanita	No Charge
Youth Football	7-14 years	Seasonal–Dates TBA	Mon. – Thurs.	6:30 p.m. to 9:00 p.m.	Manzanita	TBA

Regional Parks

www.lacountyparks.org

Peter F. Schabarum Regional Park

17250 East Colima Road • Rowland Heights, CA 91748
(626) 854-5560

Park hours:

October - March 7:00 a.m. to 6:00 p.m.
April - September 7:00 a.m. to 8:00 p.m.
Closed Christmas Day

(Vehicles are subject to vehicle entry fees on weekends & holidays)

The park offers locations for picnics, youth camping, soccer, tennis. Youth tennis lessons are offered year-round and FREE adult exercise classes occur every day. There is a NEW "Life Trail" exercise area, geared towards seniors but available to everyone, and a walking-jogging path that has been completely resurfaced. On the south side of the park, there is access to equestrian trails and parking for horse trailers.

Several picnic areas can be rented for family gatherings. A FREE summer concert series is held at the park each July and August (see page 4). A stream runs through the park, where you can enjoy the Ume tree grove, which blossoms in February, and the

memorial Cherry tree path, which blooms March through April. The park is crisscrossed by hiking, biking and horse-back riding trails connecting to the historic Juan Bautista De Anza National Historic Trail.

Enjoy Other Nearby County Regional Parks

Frank G. Bonelli Regional Park

120 Via Verde Drive • San Dimas, CA 91773
(909) 599-8411

Santa Fe Dam Recreational Area

15501 East Arrow Highway • Irwindale, CA 91706
(626) 334-1065

Whittier Narrows Recreation Area

750 S. Santa Anita Avenue • South El Monte, CA 91733
(626) 575-5526

Whittier Narrows Natural Area and Nature Center

1000 North Durfee Avenue • South El Monte, CA 91733
(626) 575-5523

NEW Pool Opens at Los Altos High School!

Through a partnership between Los Angeles County and the Hacienda La Puente School District, funding was dedicated to build a new pool at Los Altos High School.

Los Altos High School,
15565 Los Altos Drive
Hacienda Heights, CA 91745

Open Swim Schedule:

June 28 - August 19, 2010
Monday - Thursday 11:30 a.m. to 1:00 p.m.

Fees: Youth - \$1.00
Adults - \$2.00

Swim Lessons:

June 17 - August 28, 2010
Monday - Thursday 9:00 a.m. to 3:00 p.m.

To registrater contact:

The San Gabriel Valley YMCA at **(626) 339-6221**.



Additional Swim Programs Serving your Community

Rowland Unified School District Summer Swim Programs

2100 Leron Ave.
Rowland Heights, CA 91748

Call **(626) 965-5975 X 1569**
for summer swim registration
Information

Swim Programs located at:

Nogales High School Pool
401 S. Nogales Street
La Puente, CA 91744

Rowland High School Pool
2000 S. Otterbein Street
Rowland Heights, CA 91748

*Programs are subject to change. Please confirm program details through the offices listed.

Health Tips from the Department of Public Health

While kids have a break from school, it could be tempting to let them sit at home in front of a television or video game console. This is a great time for children to learn the positive benefits of play. A copy of the report "Preventing Childhood Obesity: The Need to Create Healthy Places" can be found at <http://publichealth.lacounty.gov/epi/index.htm> and click "Reports."

Community Services

Hacienda Heights Library

Cindy Singer, Community Library Manager
16010 La Monde Street • Hacienda Heights, CA 91745
(626) 968-9356 • www.colapublib.org

Hours

Monday through Thursday: 9:00 a.m. to 9:00 p.m.
Friday: 9:00 a.m. to 6:00 p.m.
Saturday: 9:00 a.m. to 5:00 p.m.
Sunday: 1:00 p.m. to 5:00 p.m.

Meet your New Community Library Manager

Cindy Singer is your new Community Library Manager. "The library is so energetic. I love working with the people here. There is so much community spirit. I look forward to serving you at the library."

Services

Your library offers materials in a variety of languages, computers with Internet access, free wireless access for lap top users, and a community meeting room. Online homework help is available to students and with a County Library Card. All programs are FREE. Check with the library for dates and times for special program information.

- Books & Babies Storytime Mondays 10:30 a.m.
- Family Storytime Tuesdays 7:00 p.m.
- Toddler Storytime Wednesdays 11:00 a.m.

Summer Reading Program 2010

Kids:

"Make a Splash Read!" Program
June 2010 through August 2010

Young Adults:

"Make Waves @ your Library" Program
June 2010 through August 2010



Preschoolers Welcomed to the "Family Place"

The Family Place Center supports a child's first and most important teacher....parents and guardians.

County Loan Programs Help Businesses Grow and Prosper

(877) 232-5615 toll-free www.lacdc.org

CDC offers loans for large and small businesses such as; business loans, expansion loans, utility loans, technology loans and float loans. For more information call Rodolfo Quiroz at (323) 890-7202 or Iris Alvarado at (323) 890-7044.

Pets Find New Homes at Schabarum Park Pet Adoption Fair

Department of Animal Care and Control

Baldwin Park Animal Shelter

4275 N. Elton Street • Baldwin Park, CA 91706
(626) 962-3577

Shelter Hours

Monday-Thursday: 12:00 noon to 7:00 p.m.
Fridays, Saturdays, and Sundays: 10:00 a.m. to 5:00 p.m.
Closed Holidays

Emergency services are available 24-hours a day, 7-days a week



Consider Adopting a Pet

In 2009, the Baldwin Park shelter began hosting adoption events at Schabarum Regional Park in Rowland Heights.

For future offsite adoptions and

microchip clinics, or for general questions or information pertaining to animal control, contact the Baldwin Park shelter. Please remember, if you or someone you know is thinking about adopting, please visit the Baldwin Park shelter or attend one of the adoption events.



Puente Hills Landfill Native Habit Preservation Authority

7702 Washington Avenue, Suite C • Whittier, CA 90602
(562) 945-9003

www.HabitatAuthority.org

Local Trailheads

All trails are open sunrise to sunset, except during extreme or hazardous weather conditions or red flag days. Updated trail information is also available by calling (562) 945-9003, ext. 5#.

Hacienda Hills Trail:

Trail access is at 7th Avenue and Orange Grove.

Youth Programs

Check out our Junior Ranger Program and the Hills Alive Program, both geared towards elementary aged youth.



Volunteers Needed!

Call (562) 945-9003 for more information.



The Community Development Commission (CDC)

2 Coral Circle, Monterey Park, CA 91765
(323) 890-7001 www.lacdc.org

CDC offers housing assistance, community and housing development, and economic development in unincorporated areas. The following programs are funded through Block Grant (CDBG) funds and Emergency Shelter Grant funds.

Rio Hondo AIDS Project:

9200 Colima Road, Suite 104, • Whittier, CA 90605
(562) 698-3850

Monday - Friday 8:00 a.m. to 5:00 p.m.
 Resources for clients with HIV/AIDS.

Housing Rights Center:

520 S. Virgil Avenue, Suite 400 • Los Angeles, CA 90020
(800) 477-5977

Monday - Friday 8:30 a.m. to 5:00 p.m.
 Fair housing assistance.

Los Angeles Homeless Services Authority:

453 Spring Street, 12th Floor • Los Angeles, CA 90013
(213) 683-3333

Monday - Friday 8:00 a.m. to 5:00 p.m.

Shelter Partnership, Inc.:

523 6th Street, Suite 616 • Los Angeles, CA 90014
(213) 688-2188

Monday - Friday 9:00 a.m. to 5:00 p.m.
 Collects/distributes items to homeless shelters.

Los Angeles County Sheriff's Department

www.lasd.org

Industry Sheriff's Station

150 N. Hudson Avenue • City of Industry, CA 91744
(626) 330-3322

Captain Michael Claus is in his second year as the Unit Commander, with a staff of 197 sworn personnel and 52 professional staff.

New Technology Will Help Identify Criminals



Blue Check

Deputies now have access to the Blue Check device which allows them to immediately identify persons attempting to conceal their identity. The wireless fingerprint reader is directly linked to Los Angeles County Jail Records. Criminals who have eluded capture for extended periods of time are now identified.

A.S.A.P. (Advanced Surveillance and Protection)

This system alerts deputies to stolen vehicles and warrants associated to a vehicle through high definition cameras capable of reading 1000 license plates per hour. The cameras on the vehicle scan license plates and records them for future investigations.



Nutrition and Calorie Information Labels in Chain Restaurants

Department of Public Health-Environmental Health

www.publichealth.lacounty.gov/eh

Chain restaurants are now required to provide nutritional and calorie information. Find more information about this new law or report businesses that fail to comply at www.publichealth.lacounty.gov/eh.

Artificial Trans Fats in Restaurants and Food Markets

Restaurants will be required to stop using and serving food containing artificial trans fats after January 1, 2011.

For additional information visit our website or call:

Norwalk District Office

(562) 345-6800

East San Gabriel Valley District Office (West Covina)

(626) 813-3380



CERT (Community Emergency Response Team)

Industry Sheriff's Station is seeking members of the Hacienda Heights community to join its cadre of CERT volunteers who desire the skills and knowledge required to prepare for, and better prepare their community, for a disaster. Persons interested in becoming a CERT volunteer are encouraged to call Industry Station for further information.

Need Help With Your Rent? Lost your job? Work hours reduced?

Financial Assistance is Available!

Through this program, you could receive financial support for:

- Back rent
- Rental subsidy
- Security deposit
- Utility turn-on fee
- Past due gas and electric bills

Call **2-1-1** for more information about the Homelessness Prevention and Rapid Re-Housing Program (HPRP) or go to the Los Angeles County Housing Resource Center website at <http://housing.lacounty.gov/HPRP>.

Hacienda Heights Public Safety Honorees

The following local public safety personnel were honored at the annual Public Safety Appreciation Luncheon highlighting the outstanding work of your public safety officers. The event is hosted annually in November to recognize hometown heroes who protect the community. For more information about this event, please see event information on page 5.



Deputy Daniel Genao
Industry Sheriff's Station
Los Angeles County Sheriff's
Department



Deputy Jose Navares
Community Oriented Policing Services
Bureau (C.O.P.S.)
Los Angeles County Sheriff's Department



Fire Fighter Andy Maravel
Fire Station 43
Los Angeles County Fire
Department



Officer Jesus Sanchez
Santa Fe Springs Office
California Highway Patrol

Fire Stations Serving Unincorporated Hacienda Heights



Fire Station 91
2691 South Turnbull Canyon Road
Hacienda Heights, CA 91745-5135
(562) 696-8850

Fire Station 43
921 South Stimson Avenue • Industry, CA 91746-2413
(626) 968-1978

Fire Station 118
17056 Gale Avenue • Industry, CA 91745
(626) 854-3488

For more information on fire department safety tips, programs and services, log onto www.fire.lacounty.gov



Assistant Fire Chief Van Mark Madrigal



Battalion Chief Van Mark Madrigal is your Assistant Fire Chief. Chief Madrigal, a 32-year veteran of the Fire Department, directs three Battalions, 20 Fire Stations and approximately 300 employees serving five cities and four unincorporated areas, including Hacienda Heights. A former long-time resident of Rowland Heights, Chief Madrigal welcomes the opportunity to serve familiar communities in the San Gabriel Valley.

Safely Surrendered Baby Law Program



The Safely Surrendered Baby Law Program allows a parent or anyone with lawful custody to surrender a newborn child (72 hours or younger) to any firefighter at any fire station or to any hospital staff at a hospital in Los Angeles County. As long as the baby has not been abused or neglected, the person may surrender the baby without fear of arrest or prosecution for child abandonment.

For more information, visit www.babysafela.org or call **1-877- BABY-SAFE.**

Introducing the “Sim Man” - New Technology Helps Paramedics Improve Patient Care

The computer-programmable, human simulators, also known as “Sim Man,” are part of the Fire Department’s effort to provide the latest technology in training.

“Sim Man” is a life-like mannequin that assists firefighter paramedics in experiencing and receiving training in life-threatening scenarios.



Firefighters practicing their skills

L. A. County Fire Department Explorer Program

The Los Angeles County Fire Department’s Explorer Program offers young men and women, ages 15 to 21, the opportunity to learn about a career as a firefighter. Meetings are held at Fire Station 118 in the City of Industry. For more information contact Fire Fighter Steve Jones at **(626) 854-3488**.

Pictured: Post 12 Explorer Gabriela Mejia was recognized as Hacienda Heights Explorer of the Year at the Annual Public Safety Appreciation Luncheon.



Get Ready! Set! Go!

As a resident of Rowland Heights, you may live in an area known as the “urban interface,” where neighborhoods meet wildland brush areas. The Los Angeles County Fire Department has prepared a new program named “Ready! Set! Go!” to protect you from wildfire.

- ✓ Get Ready
- ✓ Get Set - Prepare Your Family
- ✓ Go Early! Don't Hesitate

For more information log onto www.fire.lacounty.gov, or call **(323) 881-2411**.



California Highway Patrol (CHP)

(562) 868-0503



Safety, Service, & Security

The California Highway Patrol handles traffic related issues in Hacienda Heights. If you have any questions related to traffic violations, accident reports, or if you need to have your vehicle released from impound please contact:

CHP Santa Fe Springs Office

10051 Orr and Day Road • Santa Fe Springs, CA 90670-3597

Business Hours:

Monday – Friday 8:00 a.m. to 5:00 p.m.
Saturdays 8:00 a.m. to 5:00 p.m.

Dispatch (non-emergency/after-hours)
(323) 982-4900

PUBLIC WORKS ROAD PROJECTS

PROJECT NAME	MAJOR STREET(S)	TYPE OF WORK	SCHEDULE
Colima Rd.	Between Azusa, Gale, Stimson Avenues, and Halliburton Rd.	Resurface Pavement	Completed
Pomona Fwy. Interchange	Azusa Av.	Landscaping	Completed
Reis St, (La Subida Dr. over Hacienda Creek)	La Subida Dr.	Bridge Rail Replacement	Completed
Stimson Av.(Shadybend Dr. to Halliburton Rd.)	Stimson Av.	Landscaping	Completed
Gale Av. (7th Av. to Kinbrae Av.)	Gale Av.	Median Landscaping Upgrades	Project Underway
Hacienda Bl. (Richview Dr. to Glenmark Dr.)	Hacienda Bl.	Resurface Pavement, Landscaping, Monument Sign	Summer 2010
Hacienda Bl. (Shadybend Drive to Newton Av.)	Hacienda Boulevard	Landscaping, Monument Sign	Summer 2010
Turnbull Canyon Rd. (Orange Grove Av. to La Mesita Dr.)	Turnbull Canyon Rd.	Resurface Pavement	Summer 2010
Clark Av. (6th Av. to Turnbull Canyon Rd.)	Clark Av.	Reconstruct Pavement	Winter 2010
Countrywood Av.	Countrywood Av. Pepper Brook Wy., Park Lawn Rd., Minor Gate Rd., Falstone Av. & Binney St.	Resurface Pavement	Winter 2010

Planning and Public Works

Department of Regional Planning

(213) 974-6411

ZoningEnforcement@planning.lacounty.gov



Garage Conversions



An illegal garage conversion is when a garage is modified into living quarters without the proper permits from the County. If you have a converted garage, contact the Departments of Regional Planning and Public Works Building & Safety to discuss your specific situation.

SUB-NET lets you track subdivision activities in your community

The award winning SUB-NET was developed by the Department of Regional Planning to provide the public with geographic information regarding subdivision activities in the unincorporated areas of Los Angeles County. Visit <http://planning.lacounty.gov/subnet> for more information.

Please Check with Regional Planning Before You Sign a Commercial Lease

Regional Planning regulates land uses in Hacienda Heights. Business owners should do the following before signing a lease for commercial space:

1. Verify that your business is a permitted use based on the property zoning.
2. Check with Regional Planning to verify whether there are any zoning violations in the center.
3. Verify that there is sufficient parking in the center and whether your business will require additional parking.
4. Any of these issues may delay your business plan if you have already signed your lease with the property owner. To protect your interests, please contact Regional Planning at (213) 974-6411, Fax (213) 626-0434, or e-mail zoningldcc@planning.lacounty.gov before you sign your lease.

Department of Public Works

dpw.lacounty.gov



Keep Hacienda Heights Graffiti Free

To report graffiti, or request removal, call (800) 675-HELP (4357). A graffiti removal request may also be submitted online at <http://ladpw.org/go/graffiti>.

Hazardous Households Waste/E-waste Collection Events

Bring toxic, hazardous or electronic waste such as paints, cleaners, motor oil, prescription drugs, batteries, televisions, or computers for free disposal at a Household Hazardous Waste Collection Event or Permanent Collection Center.

For a schedule of upcoming collection events, call (888) Clean LA or visit www.CleanLA.com

Preserving Parkway Trees in Your Community

Public Works maintains parkway trees in Hacienda Heights. If you have any questions regarding the health or maintenance of your parkway tree, or to request a new parkway tree, please call (626) 337-1277.

Protect your Property Value

The County Nuisance Abatement Team (NAT) focuses on properties with extreme or multiple code violations requiring the response of several County departments. The NAT investigates code violations and public nuisance complaints at commercial and residential properties and conducts follow-up inspections to assure compliance. If your complaint does not warrant a visit by the NAT, it will be referred to the appropriate agency. To report problem properties, contact (626) 961-9611.



FREE Smart Gardening Workshops

Department of Public Works
Environmental Programs Division

(888) CLEAN LA

www.dpw.lacounty.gov/epd.sg

SPRING 2011 Beginning Workshop

Backyard composting, worm composting, grass recycling, water-wise gardening, and fire-wise gardening.

Advanced Workshop

Introduction to landscaping with California friendly plants, and installing a water-efficient irrigation system, and soils and fertilizers.

ATTENTION TEACHERS!

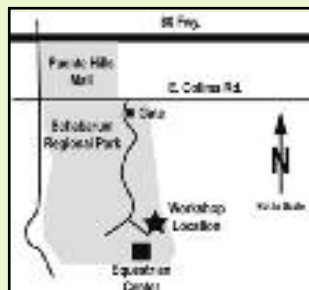
FREE School Gardening and Composting Program

Call (888) CLEAN LA for more information.

Smart Gardening is an easy way to get a great looking yard while using less water. You can also purchase backyard composting bins at discounted prices.

Workshop Location:

Schabarum Regional Park
17250 E. Colima Road • Rowland Heights
(626) 854-5560



Freeway/Roadside Non-emergency Service#3-9-9

2-1-1 L.A. County2-1-1

Abandoned Vehicles2-1-1 or (213) 974-6483

Air Quality Concerns

Sanitation District-odor complaints(562) 699-7411

Sanitation District-after hours(562) 692-5628

South Coast Air Quality

Management District (AQMD)(800) 288-7664

Animal Care and Control(626) 962-3577

Board of Supervisors(562) 943-4351

Fourth District Field Office(909) 594-6561

Chamber of Commerce

South East San Gabriel Valley

Regional Chamber of Commerce(909) 860-1904

Child Abuse Hotline (24-Hours)(800) 540-4000

Child/Spousal Support(323) 890-9800

Child Care/Pre-School

First 5 LA/Duarte Family Child Care(626) 961-2096

First 5 LA/Hillgrove Children's Center(626) 933-7102

Children with Special Needs

San Gabriel/Pomona Regional Center(909) 620-7722

Medical Therapy-Sunset School(800) 288-4584

Parents Place Family Resource Center(626) 919-1091

Consumer Affairs(800) 593-8222

Domestic Violence Hotline(800) 978-3600

Environmental Health

24-Hour Hotline(888) 700-9995

General Information(626) 430-5200

Fire Department-Emergencies9-1-1

Fire Station 91(562) 696-8850

Fire Station 118(626) 854-3488

Public Information(323) 881-2472

Garbage/Waste Collection

Waste Management, Inc.(626) 960-7551

Graffiti Removal Hotline(800) 675-4357

Hazardous Waste/Spills(800) 303-0003

Hazardous Waste Round-ups(888) 253-2652

Health Centers

El Monte Comprehensive Health Center(800) 383-4600

La Puente Health Center(626) 855-5300

Los Angeles/USC Medical Center(323) 226-2622

Pomona Public Health Center(909) 868-0235

Pomona Valley Hospital(909) 865-9500

Housing Authority(562) 347-4663

Rehabilitation Grants and Loans(323) 890-7239

Juror Services(213) 974-5811

Library – Hacienda Heights(626) 968-9356

Property Tax Information(888) 807-2111

Assessor's Regional Office(626) 258-6001

Parks and Recreation

Los Robles Park(626) 333-1369

Manzanita Park(626) 336-6246

Puente Hills Native Habitat Authority

Business(562) 945-9003

Emergency Services(562) 698-1446

Schabarum Regional Park(626) 854-5560

Parks and Recreation (continued)

Steinmetz Park(626) 855-5383

Steinmetz Senior Center(626) 934-7041

Industry Sheriff's Youth Activities League(626) 330-3322

Public Safety-Emergencies9-1-1

Industry Sheriff's Station(626) 330-3322

Los Angeles County Police Dispatch(800) 834-0064

Fire Department - Fire Station 91(562) 696-8850

California Highway Patrol

(Santa Fe Springs Station)(562) 868-0503

Dispatch (non-emergency/after-hours).....(323) 982-4900

Public Transportation

Dial-A-Ride(800) 439-0439

Access Services (for the disabled)(800) 827-0829

Metrolink(800) 371-LINK

METRO Bus Information(800) 266-6883

Foothill Transit(800) 743-3463

Hollywood Bowl-Park and Ride

(Schabarum Park)(800) 850-2000

Public Works

Building and Safety(626) 961-9611

Road Maintenance

(report pot holes, illegally posted signs)(626) 337-1277

Sewer Maintenance(800) 675-4357

Sidewalks, Curbs, and Gutters(626) 337-1277

Street Lighting Maintenance (Edison).....(800) 611-1911

Street Lighting Requests(626) 300-4726

Street/Tree Maintenance(626) 337-1277

Traffic Safety Investigations(626) 300-4708

Regional Planning General Information(213) 974-6411

Zoning Enforcement(213) 974-6483

Registrar-Recorder/County Clerk Voter Information

.....(800) 815-2666

Birth/Death/Marriage Records/Marriage

Ceremonies/License.....(562) 462-2137

Safe Surrender Program-Toll Free (newborn infants)

.....(877) BABYSAFE or (877) 222-9723

Schools

Hacienda La Puente Unified School District(626) 933-1000

La Puente Valley Regional Occupational Center

.....(626) 810-3300

Senior Citizen Services

Elder Abuse Hotline(877) 477-3646

Adult Protective Services(213) 351-5401

Senior Training/Employment(213) 738-2631

San Gabriel Service Center(626) 575-5431

Senior Information and Assistance(213) 738-4004

Steinmetz Senior Center(626) 934-7041

YWCA Intervale Senior Services and Meals(626) 858-8382

Shopping Cart Retrieval(800) 252-4613

Social Services

Public Assistance-Pomona Office(909) 865-5210

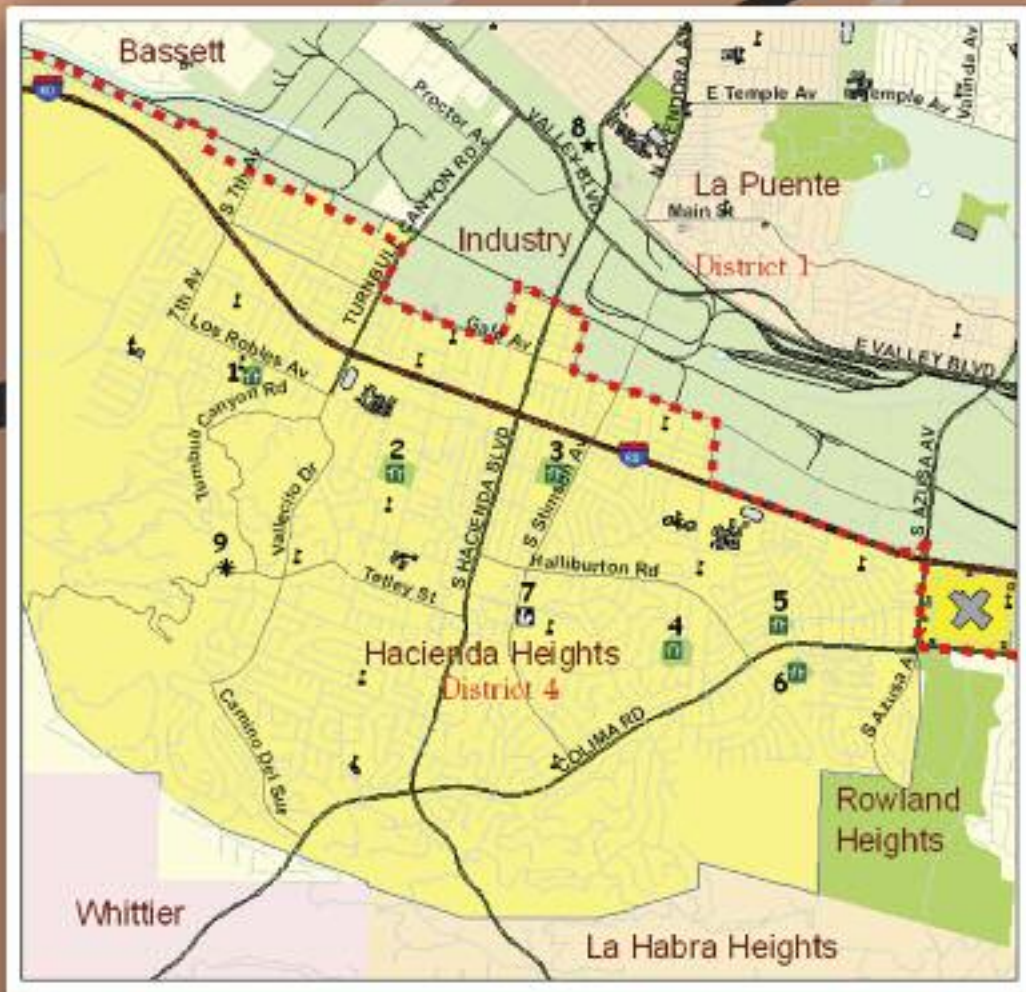
San Gabriel Valley Service Center(626) 575-5431

Postage
indicia
here

RESIDENTIAL CUSTOMER

Hacienda Heights Facility Listing

- 1. Los Robles Park**
14906 E. Los Robles
Hacienda Heights, CA 91745
(626) 333-1369
- 2. Manzanita Park**
1747 S. Kwis Avenue
Hacienda Heights, CA 91745
(626) 336-6246
- 3. Steinmetz Park**
1545 S. Stimson Avenue
Hacienda Heights, CA 91745
(626) 855-5383
- 4. Burton Park**
16490 E. Santa Bianca
Hacienda Heights, CA 91745
(626) 333-1369
- 5. Pepperbrook Park**
1701 S. Countrywood
Hacienda Heights, CA 91745
(626) 333-1369
- 6. Countrywood Park**
16817 E. Cooper Hills Drive
Hacienda Heights, CA 91745
(626) 333-1369
- 7. Hacienda Heights Library**
16010 La Monde Street
Hacienda Heights, CA 91745
(626) 968-9356
- 8. Industry Sheriff's Station**
150 North Hudson Street
Industry, CA 91744
(626) 330-3322
- 9. Fire Station 91**
2691 S. Turnbull Canyon Rd.
Hacienda Heights, CA 91745
(626) 696-8850



Call 2-1-1 for FREE

Information on Health and Social Services

- Free & Confidential
- 24 Hours a Day, 7 Days a Week
- Multi-lingual
- TTY Accessible
- Call 9-1-1 for Emergencies

211 LA County is a public service for Los Angeles County residents that provides access to social and disaster services. 211 LA County will connect people in need to services such as emergency food and shelter, transportation for seniors and the disabled, childcare, employment assistance, elder abuse prevention, housing assistance and much more.

Information and Referrals:

- LA County Services
- Food and Shelter
- Landlord-Tenant Issues
- Employment Resources
- Medi-Cal and Food Stamps
- Care for Aging Parents
- Parenting Resources
- Health and Legal Services
- AND MUCH MUCH MORE

www.211LACounty.org

Funded By:

