



Enriching Lives
lacounty.gov

Hacienda Heights CONNECTION

COMMUNITY RESOURCE GUIDE JULY 2014

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

DON KNABE

Supervisor, Fourth District

Dear Community Members,

Please take a moment to review the many programs offered specifically for your community. Included in this edition is information on the construction progress of the new Hacienda Heights Community and Recreation Center and the completion of Orange Grove Park! With summer approaching, don't miss watching a Shakespearean play or this year's line-up of Concerts in the Park at Schabarum Regional Park, which are always a huge hit! Did you know you can now access many County services without leaving your home? Refer to the listing of Online County Resources on page 11 which includes the upgraded County app called "The Works!" You are also encouraged to be prepared in the event of a natural disaster by reviewing the tips offered on page 13. For your convenience an At-A-Glance phone directory is provided so you can *stay connected!*



Community UPDATES

Orange Grove Park is Now Open! 14517 Orange Grove Avenue, Hacienda Heights

Escape to serene surroundings against the backdrop of the Puente Hills with a view of the San Gabriel Mountains! The completed \$4 million

County project was developed through an agreement with the Hacienda La Puente Unified School District on surplus land located next to Orange Grove Elementary School. The park will be operated by the Los Angeles County Department of Parks and Recreation. The community joined in a grand opening celebration held on May 28th.



The park includes dry creeks and rain gardens to capture rain water and replenish the water table, native California and drought tolerant plants, shade trees, bike racks and an exercise course with paths throughout the park for walking and running, playgrounds, picnic areas, a playing field and restrooms. As part of the County's civic art program, a small plaza was built that includes a large ground sundial. The park is located near trails that connect to nearby hiking areas.



Hacienda Heights Community and Recreation Center Construction Update 1234 Valencia Avenue



The new center and its surroundings are taking shape. The Board of Supervisors approved a construction contract between the Community Development Commission and KPRS Construction to build the new center on the seven acre site, formerly the site of Hillgrove Elementary School. The property will be leased from the Hacienda La Puente Unified School District to construct a gathering place for the community and will include a large multi-purpose space with a stage, a small multi-purpose room, arts and crafts room, computer room, and catering kitchen. The surrounding park will include walking trails, fitness stations, BBQ areas, picnic tables, and lawn areas for outdoor gatherings. As part of the County's Civic Art Program, "Circles of a Ripple" will offer visitors an opportunity to relax on benches that include a historical timeline of Hacienda Heights. The new Center is scheduled to be completed by the fall of 2014 and will be operated by the Los Angeles County Department of Parks and Recreation.

Celebrating the Lives of 119 Safely Surrendered Infants

www.BabySafeLA.org

(877) 222-9723 or dial 2-1-1

Since the program began over thirteen years ago, 119 infants have been safely surrendered at hospitals and fire stations within Los Angeles County.



Your County Representative Serving Hacienda Heights

The Los Angeles County Board of Supervisors serves as your "City Council". Let them know if you have a County-related issue or concern.

Fourth District Field Office

1199 S. Fairway Drive, Suite 111 • Walnut, CA 91789 • (909) 594-6561

Recently Upgraded: “The Works!” A One Stop Solution

dpw.lacounty.gov/theworks/

Upgrades to “The Works” now allows residents to report and track the following services on your mobile phone:



- Report pothole repairs, graffiti removal and street sweeping.
- Report suspected property violations such as illegal additions or garage conversions.
- Report incidents of alleged illegal dumping.
- Report facility and trail maintenance issues at County parks.
- Report potential public health violations at hotels, motels, and apartments.
- Attach photos to help identify the problem.
- View and track reports using the status tab.
- Keep up-to-date with Public Works's latest news on road closures and upcoming events.
- Using your GPS, locate the nearest Public Works office, library, water company, utility provider, local transit services and more.

Download “The Works” for iPhone or Android cell phones. If the service is not handled by Los Angeles County, “The Works” will provide you with the appropriate contact information. For more information or to download the app, visit dpw.lacounty.gov/theworks/.



www.hhia.net

Working For The Community

Meetings: Third Monday of each month • 7:00 p.m.
(except January/February-Fourth Monday)

Location: Hacienda La Puente Unified School District Board Room
15959 E. Gale Avenue, City of Industry

The HHIA works to improve the quality of life for Hacienda Heights residents. All are welcome to participate.



New Health Facility Planned for Hacienda Heights

jwchinstitute.org

John Wesley Community Health Institute
2219 Hacienda Boulevard, Hacienda Heights
(866) 733-5924 Appointment Call Center

In April, the Board of Supervisors voted to provide funding towards the development of a new health facility to be located in Hacienda Heights. Through a public/private partnership with the John Wesley Community Health Institute (JWCH), health services will be made available to underserved residents of Hacienda Heights and surrounding

areas. The Board has allocated \$400,000 to assist JWCH with renovations and startup expenses for offices in an existing medical building located at 2219 Hacienda Boulevard in Hacienda Heights.

JWCH is a private non-profit health agency that has a long history of partnership with the County to provide a variety of primary health care programs. The agency will provide access to primary health care, substance abuse treatment, HIV treatment and prevention, health education and mental health services. The goal of this partnership is to offer affordable, preventative health care which will assist in avoiding visits to the emergency room. The clinic is expected to open by the end of this year.

Asian Business Seminar

Approximately 200 participants attended the 2nd annual Asian Business Seminar co-hosted by the County of Los Angeles and the San Gabriel Valley Regional Chamber of Commerce in March. The objectives of the seminar were to strengthen communication with Asian owned businesses in the area, provide information on County regulations and up to date information on restaurant inspections required by the Los Angeles County Department of Public Health.



A brochure entitled “Doing Business in Hacienda Heights and Rowland Heights” was made available specifically for local businesses. For a free copy of the brochure or any business-related questions, contact the San Gabriel Valley Regional Chamber of Commerce at their new office located at 1722 Desire Avenue, Suite 207, Rowland Heights or call **(626) 810-8476**.

Special EVENTS

Schedules are subject to change. Please check with the sponsor organizations for updates and more information. For Parks and Recreation Special Events – see page 6

JULY

“I Love America” 4th of July Parade

Friday, July 4, 2014 • 9:00 a.m.

www.HHJuly4Parade.org

Join in this community tradition hosted by the Kiwanis Club and the Hacienda Heights Improvement Association. The parade route travels from the intersection of Stimson Avenue at Colima Boulevard and proceeds north on Stimson Avenue ending at Steinmetz Park. This year's Grand Marshal is Michael Hughes, local resident and community leader.



FREE Hacienda Heights Annual Clean-Up Events

Valley Vista Services: (800) 442-6454

Mark your calendars! Hacienda Heights' Annual Clean-Up Events are coming! Now is your chance to get rid of old or unwanted items such as furniture, electronics, mattresses/box springs, toys, tires (2 only), and washing machines FREE of charge.

Regular pick up day:	Clean-Up Collection Day Will Be:
Monday	July 12
Tuesday	July 19
Wednesday	July 19
Thursday	July 26
Friday	July 26

“A Midsummer Night’s Dream” Shakespeare by the Sea

www.shakespearebythesea.org

(310) 217-7596

Wednesday,
July 30, 2014
7:00 p.m.

Schabarum
Regional Park -
17250 E. Colima Road
Rowland Heights



Puck makes mischief with fairy royalty and human lovers alike, leading them on a merry midsummer night chase. Pack a picnic, a blanket and beach chair, and enjoy this FREE performance under the stars.



OCTOBER

Buckboard Day Parade and Festival

Saturday, October 18, 2014 • Parade begins at 9:00 a.m.

Rowland Heights Park • (626) 912-6774

Festival begins after parade

The 42nd annual parade begins on Nogales Avenue south of Colima Road, turns east on Colima, turns north on Banida Avenue, ending at the park. Afterwards, enjoy the festival that includes family filled activities.



Public Safety Luncheon

Thursday, October 30, 2014 • 11:30 a.m.

Pacific Palms Conference Center and Resort, City of Industry

Salute your local home town heroes at this annual luncheon. Honorees include representatives that serve your community from the Sheriff's Department, Fire Department, and California Highway Patrol. For more information, call (909) 594-6561.

Coming Next Year!

March 2015

Safe Communities Week

Rowland Heights Park • (626) 912-6774

This annual festival highlights community public safety and features booths, games, and demonstrations.



May 2015

Taste of the Heights

Pathfinder Regional Park • (562) 690-0933

Enjoy this popular event that includes food from local restaurants, dancing to live music, and wine tasting. Proceeds from the ticket sales benefit local charities.

June 2015

20th Annual Jim Davis Beautification Day

Help clean the parade route in preparation for the 4th of July Parade. Contact the Hacienda Heights Improvement Association at info@HHIA.net or call (626) 336-5903.

Emergency Preparedness Fair

Schabarum Regional Park • (626) 854-5560

Learn how to be prepared in the event of a natural disaster.

Special EVENTS

Puente Hills Concerts in the Park

Schabarum Regional Park
17250 E. Colima Road • Rowland Heights
(626) 336-4937
www.concertsinthepark.com
Tuesdays, 7:00 p.m. to 9:00 p.m.
Food available for purchase.



July 8
Mariachi Reyna de Los Angeles
America's first female mariachi.

www.reynadelosangelesmusic.com

July 15 - Hot August Night - Dean Colley
www.hotaugust.com
Enjoy music from Neil Diamond.

FREE admission and parking

July 22 - Vaud and the Villains
www.vaudandthevillains.com
A 19 piece 1930's New Orleans orchestra and cabaret.



July 29 - Beatles vs. Stones
Which band is the greatest? Featuring tribute bands Abbey Road and Jumping Jack Flash.
www.abbeyroadbeatletribute.com
www.jjflash.biz

August 5 - Cold Duck
www.coldduck.com
Cold Duck has been performing its way into the Southern California music scene since 1969, establishing itself as a premier dance band.



August 12 - Three Mo' Tenors
www.threemotenorsontour.com
Part opera, part jazz, part Broadway.

Senior PROGRAMS



William Steinmetz Park & Senior Center

1545 S. Stimson Avenue • Hacienda Heights, CA 91745
(626) 934-7041

Year-round programs for seniors ages 55 and over.

Programs are subject to change.

Activity	Day	Time	Fee
Aerobics, Strengthening & Stretching	Tuesdays & Thursdays	8:00 a.m. to 10:00 a.m.	Call park for details
American Karaoke	Thursdays	1:00 p.m. to 4:00 p.m.	No Charge
Bingo	Fridays	1:00 p.m. to 3:30 p.m.	Call park for details
Chinese Karaoke	Wednesdays	1:00 p.m. to 4:00 p.m.	No Charge
Dance for Exercising (Social Dancing)	Mondays	1:00 p.m. to 4:30 p.m.	No Charge
Hula	Wednesdays	9:30 a.m. to 11:00 a.m.	No Charge
Mah Jong (Card Game)	Thursdays	12:00 p.m. to 4:00 p.m.	No Charge
Monday Movies	Mondays	1:00 p.m.	No Charge
Oil Painting	Fridays	9:00 a.m. to 12:00 p.m.	Call park for details
Ping Pong	Tuesdays	1:00 p.m. to 4:00 p.m.	No Charge
Tai Chi	Mondays & Fridays	8:00 a.m. to 10:00 a.m.	No Charge
Take it Easy Dance Club	Thursdays	1:00 p.m. to 4:00 p.m.	No Charge



Parks Located in Hacienda Heights

All parks are open sunrise to sunset

Manzanita Park • 1747 S. Kwis Avenue
(626) 336-6246

Steinmetz Park/Senior Center • 1545 S. Stimson Avenue
(626) 855-5383 / (626) 934-7041

Neighborhood Parks

Enjoy leisure recreational activities at one of the following neighborhood parks. Structured recreation sports programs not offered at these locations. For more information, contact (626) 333-1369.

Burton Park • 16490 E. Santa Bianca Drive

Countrywood Park • 16817 E. Copper Hill Road

Los Robles Park • 14906 E. Los Robles Avenue

Pepperbrook Park • 1701 S. Countrywood Avenue

NEW! Orange Grove Park • 14517 Orange Grove Avenue

**Parks
Make
Life
Better!**

Adult & Family Recreation & Sports Programs

All programs are year-round and for adults 18 years and up.

Activity	Day	Time	Facility	Fee
Dance Aerobics	Tuesdays & Thursdays	4:30 p.m. to 5:30 p.m.	Steinmetz	Call park for details
Excercise with Rose (Line Dancing)	Wednesdays & Fridays	4:00 p.m. to 5:00 p.m.	Steinmetz	Call park for details
Knitting	Fridays	9:00 a.m. to 12:00 p.m.	Steinmetz	Call park for details
Line Dancing	1st & 3rd Saturdays	1:00 p.m. to 4:00 p.m.	Manzanita	No charge
Oil Painting	Sundays	1:00 p.m. to 4:00 p.m.	Steinmetz	Call park for details
Pilates	Wednesdays & Fridays	6:00 p.m. to 7:00 p.m.	Manzanita	Call park for details
Yoga	Mondays	10:30 a.m. to 11:30 a.m. 6:00 p.m. to 7:00 p.m.	Steinmetz Manzanita	No charge No charge

Special Events Programs

All programs FREE unless specified.

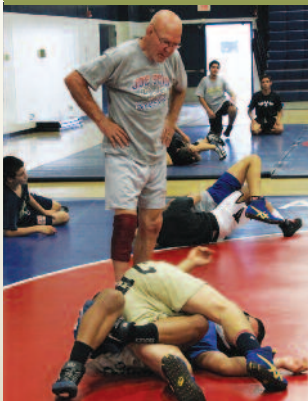
Program	Age Range	Date	Time	Facility	Fee
Veteran's Appreciation Luncheon	55 years +	November 2014	TBA	Steinmetz	TBA
Thanksgiving	55 years +	November 2014	TBA	Steinmetz	TBA
Holiday Cheer and Dance	55 years +	December 2014	1:30 p.m. to 4:00 p.m.	Steinmetz	TBA
Teen Blanket Drive	13-17 years	December 2014 (All month)	10:00 a.m. to 2:00 p.m.	Manzanita	No charge
Here Comes Santa	All ages	December 2014	4:00 p.m. to 6:00 p.m.	Manzanita	No charge
Easter Egg Hunt	12 yrs & under	March 2015	10:00 a.m.	Steinmetz	No charge
Relay for Life (American Cancer Society)	All ages	TBA	9:00 a.m. to 9:00 a.m. (24-hour event)	Steinmetz	No charge
Mother's Day Tea	55 years +	May 2015	1:30 p.m. to 4:00 p.m.	Steinmetz	TBA

Programs are subject to change.

Youth Recreation & Sports Programs

Please note that programs are subject to change. Contact the park for program details.

Program	Ages	Season	Days	Times	Facility	Fee
After School Day Camp	5–12 years 6–12 years	August 2014–May 2015 August 2014–May 2015	Monday–Friday Monday–Friday	2:30 p.m. to 5:30 p.m. 2:00 p.m. to 6:00 p.m.	Steinmetz Manzanita	No charge \$25/week
After School Snack Program	18 yrs and under	Year-round	Monday–Friday	3:00 p.m. to 4:00 p.m. 3:30 p.m. to 4:30 p.m.	Steinmetz Manzanita	No charge
Ballet, Tap, Jazz Beginning & Intermediate	8–14 years	Year-round	Saturdays	11:00 a.m. to 5:00 p.m.	Steinmetz	Call park for details
Folklorico	2 1/2–18 yrs	Year-round	Tuesdays & Thursdays	6:00 p.m. to 9:00 p.m.	Manzanita	Call park for details
Cheer	6–15 years	Year-round	Mondays	5:45 p.m. to 8:00 p.m.	Steinmetz	Call park for details
Science Summer Day Camp	6–12 years	May–August 2014	Monday–Friday	7:00 a.m. to 6:00 p.m.	Manzanita	\$85/ 10 weeks
Self Defense Class	6–15 years	Year-round	Fridays	5:30 p.m. to 8:00 p.m.	Steinmetz	Call park for details
Soccer	4–15 years	Year-round	Thursdays	3:15 p.m. to 5:00 p.m.	Steinmetz	Call park for details
Summer Lunch Program	18 yrs and under	July–August 2014	Monday–Friday	12:00 p.m. to 1:00 p.m.	Manzanita	No charge
Teen Clubs	13–17 years 13–18 years	Year-round	Monday–Friday TBD	2:00 p.m. to 6:00 p.m. 6:00 p.m. to 8:00 p.m.	Manzanita Steinmetz	No charge
Teen Meeting	13–17 years	Year-round	Fridays	6:00 p.m. to 9:00 p.m.	Manzanita	No charge
Tennis Class	8–17 years	Year-round	Tuesdays	4:00 p.m. to 6:00 p.m.	Steinmetz	Call park for details
Tiny Tots	3–5 years	August 2014–April 2015 August 2014–May 2015	Monday–Thursday Wed., Thurs., & Fri.	9:00 a.m. to 12:00 p.m. 9:00 a.m. to 12:00 p.m.	Steinmetz Manzanita	Call park for details \$65/month
Tiny Tikes Basketball	3–6 years	January–March 2015	Monday–Saturday	Varies	Steinmetz	Call park for details
Tiny Tikes Soccer	3–6 years	Sept.–Nov. 2015	Monday–Saturday	Varies	Steinmetz	Call park for details



Parks & RECREATION

Peter F. Schabarum Regional Park

(626) 854-5560 • www.lacountyparks.org

17250 E. Colima Road • Rowland Heights, CA 91748

October through March: 7:00 a.m. to 6:00 p.m.

April through September: 7:00 a.m. to 8:00 p.m.

\$6.00 vehicle entry fee on weekends & holidays.

Schabarum Regional Park is a 640-acre facility that includes 20 acres developed for picnics, youth camping, soccer, tennis and much more. Youth tennis lessons are offered year-round, and exercise classes take place every day free of charge. There is a "Senior Life Trail" exercise area, an equestrian



Former Los Angeles County Supervisor Peter Schabarum attends a barbecue in his honor.

boarding facility and exciting events are held throughout the year. Special features of the park include the Ume Tree Grove, which blossoms in February, and the Memorial Cherry Tree Path, blooming in March and April.



Dive Into Summer and Make a Splash

San Gabriel YMCA www.sgyymca.org (626) 339-6221

Los Altos High School
15565 Los Altos Drive
Hacienda Heights

Wilson High School
16455 Wedgeworth Drive
Hacienda Heights

The San Gabriel YMCA offers swim lessons for all ages like Parent/Child Lessons, Recreation Swim, Lap Swim, Advanced Stroke Development, and Lifeguarding Certification Classes. Their swim programs are open to everyone (members and non-members) and all levels welcome. Financial Assistance is available for qualifying applicants (Save up to \$20 per session).



- **Swim Session 2:** July 7th – August 1st (4 week Sessions)
- **Group Lessons** - \$53 per session (8 classes per session)
- **Private Lessons** - \$135 (5 lessons) – call for times
- **Recreation Swim Pass** - \$25 per month, Monday-Friday, 12:30 p.m. to 2:00 p.m.
- **NEW! Lap Swimming** - \$25 per month, 6:30 a.m. to 12:00 p.m., 12:30 p.m. to 3:00 p.m.



Puente Hills Habitat Preservation Authority

Endowment provided by the Puente Hills Landfill.
www.HabitatAuthority.org (562) 945-9003

Enjoy the serene setting of the Puente Hills Preserve. Sign up at www.meetup.com/Puente-Hills-Preserve-Hikers to receive updates regarding public hikes or visit the website's Calendar. Listed are some upcoming hikes.



Geology Hike

Saturday, July 19, 2014 8:00 a.m. to 10:00 a.m.

Sycamore Canyon Trail, 5040 Workman Mill Road, Whittier
Find out about the seismic and geological activity of the Puente Hills on this four mile moderate hike. No dogs.

Wildlife Track Hike

Saturday, August 16, 2014 8:00 a.m. to 10:00 a.m.

Arroyo San Miguel Trailhead, 7531 Colima Road, Whittier
Along the trails you'll see animal tracks in the dirt. Join this 2.8 mile easy hike on a trail only open with a guide. Trail Access is via a dirt road with a low lying gate across the street from the Arroyo Pescadero lot. No dogs.

Save the Date! Saturday, September 27, 2014



Puente Hills
Habitat Preservation Authority
Endowment Provided by the Puente Hills Landfill

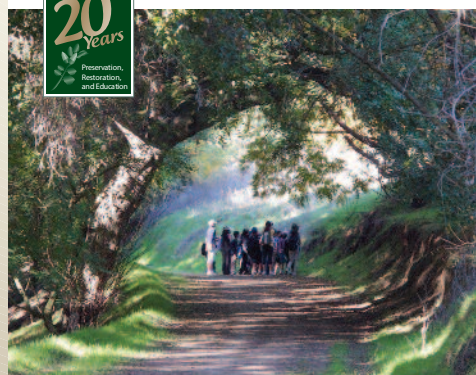
Join the Puente Hills Habitat Preservation Authority for its
20th Anniversary Celebration on Saturday, September 27, 2014.
The event will be held in Hacienda Heights from 9am to 1pm.

THE EVENT WILL INCLUDE:

- Light Refreshments
- Award Announcements
- Crafts and Hikes
- Partner Booths/Displays



Leading up to the Anniversary Event the Habitat Authority will offer:



A PHOTO CONTEST



AN ESSAY CONTEST



PRESERVE PASSPORT



Learn more at — www.HabitatAuthority.org

Hacienda Heights Library (626) 968-9356

Amy Boteilho, Community Library Manager
16010 La Monde Street • Hacienda Heights, CA 91745

Monday - Thursday: 9:00 a.m. to 9:00 p.m.
Fridays: 9:00 a.m. to 6:00 p.m.
Saturdays: 9:00 a.m. to 5:00 p.m.
Sundays: 1:00 p.m. to 5:00 p.m.

The Hacienda Heights Library offers programs for the whole family and contains a large collection of materials in English, Chinese, Korean, and Spanish. There are also public computers with internet access, a community meeting room, and a wide range of online databases. Special programs are offered for school age children and teens throughout the month. Adults are invited to participate in the **Monthly Book Club** and other exciting programs like gardening, cooking, and history. All programs are FREE to the public. Check the library's website for specific dates and times.

Summer Reading Programs

Special programs are offered for adults, children and teens. Contact the Library for more information.

Special Library Events: Wednesdays at 11:00 a.m.

The Public Library hosts FREE special events on Wednesdays for young readers and their families. Don't miss these upcoming events!

David Cousin, Juggler	July 2nd
World Music Rhythm, Music Show	July 9th
Franklin Haynes Marionettes, Puppet Show	July 16th
Wonders of Wildlife Live Animal Show	July 23rd
Operacadabra, Opera/Magic Show	July 30th

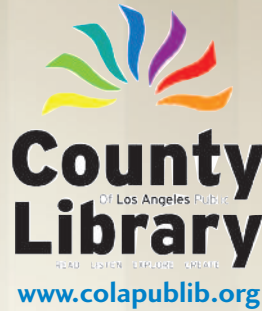
Online programs are available for kids, teens, and adults available to track your reading and write reviews. Visit colapublib.org/srp/ for more information.

Family Story Times Tuesdays at 7:00 p.m.

Listen to fun stories, songs and an art activity suitable for children of all ages, their parents or caregivers.

Toddler Story Time

Wednesdays at 11:00 a.m.
Story time including songs, rhymes, finger plays, and stories chosen to develop language and listening skills for children ages 18 months to 3 years, and their parents or caregivers.




The Family Place:

Provides a space for children and preschoolers to play and learn together that includes children's books, music, developmentally appropriate toys, parenting books, magazines and more. The Center offers parent/child workshops throughout the year. Contact the library for more information and to find out about upcoming Family Place activities.



The Friends of the Hacienda Heights Library: Sponsors an ongoing book sale, an annual book sale and a DVD rental collection in the library. Funds that the "Friends" raise are used to enhance the library collection, supplement library equipment and furniture and support cultural and educational programs at the Library. Call the library for more information on the annual 'Friends' Book Sale held every spring.



Live Homework Help


Free Online Help From Real Tutors

www.librarytutor.org

Math • Science • Social Studies • English

Grades K-12, College & Adult Learners

www.colapublib.org/children/tutor/





Department of Public Health

Environmental Health Customer Call Center

(888) 700-9995 • Fax: (626) 813-4829 • ehmail@ph.lacounty.gov

A new Customer Call Center now features a single phone number, fax number and email address for easier public access. Claims can range from unsanitary housing conditions to unsafe restaurant complaints. Calls after business hours, on the weekends or on holidays will be responded to by the next business day.

Letter Grades for Mobile Food Facilities

Department of Public Health-Environmental Health

www.publichealth.lacounty.gov/eh/AreasOfInterest/food.htm

The Board of Supervisors passed an ordinance that requires the grading program be extended to mobile food facilities, or "restaurants on wheels," such as food trucks and hot dog carts. A letter grade of A, B, or C means your favorite rolling eatery has been inspected by the Department of Public Health and meets a level of food safety.

Department of Animal Care and Control

Baldwin Park Animal Care Center • (626) 962-3577

4275 N. Elton St. • Baldwin Park, CA 91706

Visit the new website at: www.animalcare.lacounty.gov

Monday–Thursday: 12:00 p.m. to 7:00 p.m.

Fridays, Saturdays, and Sundays: 10:00 a.m. to 5:00 p.m.



Online Service Request: Submit an online service request for: reporting loose dogs, injured animals, dog bites (non-emergency), dead animal pick up, reporting animal cruelty and more.

"Like" them on Facebook!- Baldwin Park Animal Care Center page-
www.facebook.com/CountyofLosAngelesBaldwinParkAnimalCareCenter

Follow them on Twitter- @LACoAnimalCare

Rattlesnakes - The Danger is Minimal if You Know What to Do.

Spring and Summer is Rattlesnake season. If you like to hike on local trails or live in areas where there is large amounts of brush nearby please be aware. If you see a rattlesnake on your property, call Animal Care and Control (ACC) and keep an eye on its whereabouts at a safe distance. If a rattlesnake bites someone, transport the victim to a hospital as quickly as possible or call 911. Call ACC for removal of the rattlesnake. Remember to stay calm, call for assistance, and keep in mind that there is time for successful treatment. For more information log on to file.lacounty.gov/dacc/cms1_029452.pdf

Seniors are Targets for "Scammers" Don't be a Victim!

Department of Consumer Affairs

(800) 593-8222

www.dca.lacounty.gov



The Department of Consumer Affairs (DCA) has received complaints about scams that start with a phone call. Here are some recent scam trends:

The Grandparents Scam: Someone calls you claiming to be a "grandchild" and says they need money right away. They claim to have been in an accident overseas, hurt, arrested, or stuck in customs.

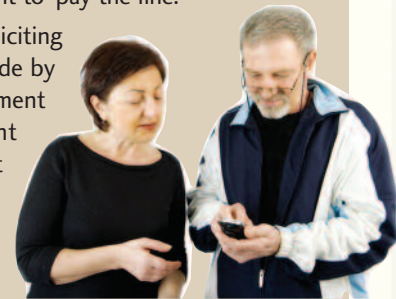
The Truth: It's likely a scam to get your money. Find out more information before you even consider sending money.

The One-Ring Scam: Your mobile phone rings once. You don't recognize the incoming phone number and return the call.

The Truth: Do not return calls from an unfamiliar foreign phone number. If you call back, you may be connected to a chat service and stuck with a \$20 international calling fee, plus charges for each minute spent connected to the service.

Jury Duty Payment Scam: Someone calls demanding that you pay a fine for failing to appear for jury duty. They may even say that there is a warrant for your arrest. The callers falsely claim that they are from the Sheriff's Department. The caller will instruct you to get a money order, conduct a wire transfer, or buy a gift card -- usually Green Dot -- and send it to 'pay the fine.'

The Truth: Calls soliciting money are never made by the Sheriff's Department or any government agency. Report suspicious phone calls to your local Sheriff's, or to DCA.

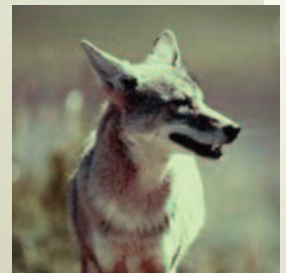


Coping with Coyotes

Coyotes are often sighted in Hacienda Heights. There are several steps you can take to discourage coyote visits on your property.

- Never leave small children unattended in your yard.
- Keep small pets indoors. Keep pet food indoors or promptly remove dishes when pets complete their meal.
- Clear brush and dense weeds from around your property. This discourages small rodents from gathering near your home and deprives coyotes of a meal.
- Maintain trash cans with secure lids. Coyotes have been known to scavenge through the trash.
- Pick up fallen fruit and cover compost piles.
- Put away bird feeders at night to avoid attracting rodents and other coyote prey.
- Do not feed or leave water for coyotes or other wildlife. It is against the law to feed coyotes.

If you still experience coyote problems, contact the Los Angeles County Agricultural Commission/Weights and Measures Department for further assistance at (626) 575-5462. To report an injured coyote, contact the Department of Animal Care and Control at (626) 962-3577. For more information on living with wildlife log on to www.habitatauthority.org/living-with-wildlife/.



Los Angeles County Online Resources

portal.lacounty.gov/wps/portal/lac/online/

Log onto the Los Angeles County website for a listing of over 100 County online resources.

Public Safety- Stay Informed!

**Register with Alert LA County
Emergency Mass Notification System**
www.Alert.lacounty.gov



Alert LA County will be used by the County's Emergency Operations Center to notify you about emergencies or critical situations associated with your street address and provide information regarding necessary actions.

Crime Stoppers - Report Crime Anonymously
www.lacrimestoppers.com 1(800) 222-TIPS (8477)

Text the letters TIPLA plus your tip to 274637 (CRIMES) or use the website.

Emergency Survival Guide Available Online
laoa.org/PDF/EmergencySurvivalGuide-LowRes.pdf

Residents of unincorporated areas can prepare for disasters by logging on to the County homepage at www.lacounty.gov, click "Residents", then "Unincorporated Areas". You will find the Guide under "Emergency Preparedness".

Graffiti Hotline
(800) 675-4357 (HELP) www.ladpw.org/go/graffiti

Call or report graffiti online 24-hours a day, 7-days a week. Residents with iPhones and Androids can report graffiti using "The Works", downloaded for FREE through the Apple App store. iPhone users can report graffiti by taking a picture or clicking on a map. Smartphone users can report graffiti through the mobile website www.m.ladpw.org.

**Specific Needs Awareness Planning (SNAP)
Voluntary Disaster Registry**
www.snap.lacounty.gov

Voluntary disaster registry for residents with special needs.

**Nixle - Receive Local Community Messages from
your Local Police Station** www.nixle.com

Register to receive up-to-date notifications from the Sheriff's Department or your local station through email or text message alerts. You can also **text your zip code to 888777** to receive text alerts only. Standard text messaging rates may apply.

Public Library

Live Homework Help www.librarytutor.org

FREE online service connects students in Kindergarten-12, college and adult learners with live tutors.

Try the Library's New Mobile App for Smartphones!

Visit www.colapublib.org/mobile to find a library, check your account, search the catalog, place holds, and more. Available for Apple phones/tablets, Android phones/tablets, Blackberries and Windows7 phones.

Attention Kindle Owners!

Download library books for FREE! Check out the eBooks at www.colapublib.org/gomobile.

Watch Live!

Los Angeles County

Board of Supervisors Meeting

bos.co.la.ca.us/BoardMeeting/LiveBroadcast.aspx

Meetings are held every Tuesday at approximately 9:30 a.m.

Parks and Recreation

The Department of Parks and Recreation launched a new mobile website which provides information about the Department's beautiful parks and special events. m.parks.lacounty.gov

Public Works and Regional Planning

Department of Public Works

<http://gis.dpw.lacounty.gov/servicelocator/> or
<http://dpw.lacounty.gov/TheWorks>

Download the app and log on to the newly enhanced version of "The Works" for iPhone and Android users. More information is now available on permits, utilities, roads, transit services, track the status of your complaint, download photos of problems at locations that now include parks and trails, report property violations, graffiti, public health violations at hotels, motels, and apartments and more.

Z-NET

planning.lacounty.gov/znet

Look up land use and zoning information in Unincorporated areas.

Additional County Services

2-1-1 Information and Referrals www.211la.org

Search the 2-1-1 database for community, social, health and government service needs.

Animal Care and Control animalcare.lacounty.gov

Access online service requests to report loose dogs, dead animal pick up and more.

Assessor's Office

maps.assessor.lacounty.gov/mapping/viewer.asp

Research your property description, tax bill info and more.

Department of Human Resources m.hr.lacounty.gov

Search for employment and receive mobile alerts.

LA County Helps!

lacountyhelps.org

Determine if you qualify for social services.

Los Angeles County Website and Services Locator

www.gis.dpw.lacounty.gov/servicelocator

Find your District or service providers. You can locate your County, State, Federal representatives as well as water districts, school districts, local law enforcement and more.

Department of Public Social Services

dpss.lacounty.gov/dpss/childcare/search.cfm

Locate neighborhood child care resources or pre-schools closest to you.

Registrar Recorder/County Clerk www.lavote.net

Online Voter Registration Launches in Los Angeles County
Unregistered voters can now register to vote online!

Public SAFETY

Los Angeles County Sheriff's Department www.lasd.org



Industry Station, Captain: Timothy Murakami
150 N. Hudson Avenue • City of Industry, CA 91744
(626) 330-3322

Town Sheriff: Deputy Brian Sanford (626) 330-3322 x3052

More Deputies Assigned to Industry Station During the Summer

The Summer Violent Crime Enforcement Team (SVCET) is funded by the Board of Supervisors to provide additional patrol to the Unincorporated areas during the summer.

The Industry Station SVCET consists of six deputies and a sergeant and focuses on gathering gang intelligence, conducting Parole and Probation compliance checks, collaborate with investigators to help solve local crime cases and address "quality of life" issues, such as street racing.



During last summer, this team made 113 felony arrests, 293 misdemeanor arrests and recovered eight firearms. Sixty-six traffic citations were issued, 15 vehicles were towed, one search warrant was served, and four houses were subjected to probation or parole searches.

Industry Station's Youth Athletic League (YAL) www.industryal.org

Station Deputy's supervise local youths who participate in year-round organized sports activities. Flag football, baseball, basketball, tennis, martial arts, and more, at no expense. For more information, contact the station at (626) 330-3322.

Get Involved!

Neighborhood Watch Programs: Developing partnerships with your local law enforcement and neighbors enables Hacienda Heights residents to help maintain a safer community. For more information contact Law Enforcement Technician Ken Layman at (626) 934-3075.

Volunteer and Explorer Programs: Residents can partner with law enforcement through the following programs; Volunteers on Patrol, Equestrian Volunteers, Station Volunteers, and Explorers, which all provide opportunities for various ages. For more information contact Sergeant Toni Carlton at (626) 330-3322 x3093.

Los Angeles County Fire Department

www.fire.lacounty.gov

Assistant Fire Chief, Dave Stone

Need to speak with someone right away? The Public Information Team can be reached at (323) 881-2411 or info@fire.lacounty.gov.

For emergencies, dial 9-1-1.



Watch Fire Department heroes at work on Youtube
youtube.com/user/LosAngelesCountyFD



Like them on Facebook
Facebook.com/LACoFD



for instant updates follow them on Twitter
Twitter@LACo_FD

Or visit your local fire stations serving Hacienda Heights:

Fire Station 91

2691 S. Turnbull Canyon Rd.
Hacienda Heights, CA 91745
(562) 696-8850

Fire Station 43

921 S. Stimson Ave.
Industry, CA 91746
(626) 968-1978

Fire Station 118

17056 Gale Avenue
Industry, CA 91745
(626) 854-3488



Brush Clearance Reminder

Hacienda Heights residents of the local hillsides and surrounding areas are reminded that in early summer the Fire Department begins their annual brush clearance inspections. Fire personnel canvas the area and issue 30-day correction notices to residents whose property does not comply with the County's Brush Clearance requirements. For more information download a copy of the wildfire action plan entitled **Ready! Set! Go!** at www.fire.lacounty.gov or call (323) 881-2411.

Watch the Water

Check out Conditions of Local Beaches Online

Los Angeles County Fire Department, Lifeguard Division
www.watchthewater.org

Although we live close enough to enjoy a quick trip to the coast, the weather can be different than in Hacienda Heights. Now you can check online to determine beach weather and water conditions, activities, what type of facilities are available, and a 360 degree view of various beach areas. Through a partnership with the Los Angeles County Department of Beaches and Harbors, this first of its kind website offers up to date information using a network of web cameras, weather stations and water thermometers to help you plan a trip to the beach!



County Of Los Angeles Office of Emergency Management

Chief Executive Office

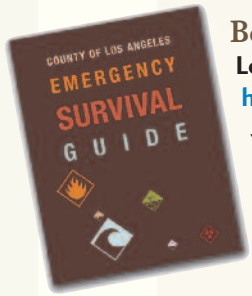
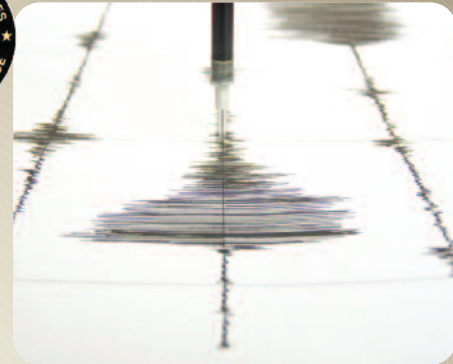
(323) 980-2260 • <http://lacoa.org>



Recent Earthquakes Reminds Hacienda Heights Residents to be Prepared!

The earthquake centered in La Habra that occurred in May was strong enough to rattle nerves of residents in Hacienda Heights. This is a reminder that we live in earthquake country, and that Los Angeles County is an area that is prone to earthquakes and other natural hazards and threats.

The Office of Emergency Management is responsible for directing preparedness efforts for the County of Los Angeles. The Office maintains the Emergency Survival Program and the Emergency Survival Guide to help residents of the Unincorporated areas prepare for emergencies and disasters.



Be Prepared!

Los Angeles County Emergency Preparedness Guide

<http://lacoa.org/PDF/EmergencySurvivalGuide-LowRes.pdf>

You can also visit www.espfocus.org to download a copy of the Emergency Preparedness Guide and find more preparedness information such as planning with your community, pet preparedness, assembling a supply kit, evacuation tips, coping with extreme weather and planning for people with disabilities. The Guide was designed especially for to access important information designed especially for residents of Unincorporated areas. Can't get it online? Call the ESP Hotline at (213) 974-1166 to receive a FREE copy.

Want to increase your awareness and learn skills to prepare your family, neighbors and your community? Consider becoming trained through the Community Emergency Response Team (CERT) program. For more information log on to fire.lacounty.gov/ProgramsEvents/Cert_schedule.asp or call (909) 469-2659.



Household Plan

Prepare a Household Emergency Kit that meets the needs of your family including any needs of children, the elderly, and pets. If you already have a kit, then make sure it's updated. Here is a checklist offered by the Department of Public Health (www.bereadyla.org) to get you started.

Emergency Kit

❑ Water

Store one gallon of water per person (or pet) per day in clean plastic containers (glass bottles may break).



❑ Food

Choose canned or packaged foods that don't require refrigeration or cooking such as ready-to-eat canned meats, beans, tuna fish, fruits and vegetables, canned juices, milk, soup, high energy foods, such as peanut butter, granola bars and trail mix. Remember to include foods that you and your family like, special food for infants or persons with dietary restrictions and pet food.

❑ First Aid Kit

Buy or put together a first aid kit for your home and one for each car containing:

- Sterile gauze and adhesive bandages in assorted sizes
- Hypoallergenic adhesive tape
- Tweezers, scissors, antibacterial cream
- Protective Gloves, cleansing agent/soap
- Sunscreen



❑ Medications

Prescription medications you and your family use daily (Have at least a 7 day supply of each one) and non-prescription medications you and your family use regularly.

❑ Tools and Supplies

- Solar, manual or battery operated radio and extra batteries
- Flashlights and extra batteries
- Manual can opener
- Fire extinguisher
- Whistle
- Work Gloves
- Tools to turn off gas and water
- Personal hygiene items, such as toilet paper, toothbrushes, toothpaste and soap
- Extra clothing and sturdy shoes



❑ Records

Store important records and documents in a waterproof, portable container. Examples include:

- Personal identification, financial, health and insurance information and other important documents
- Inventory of valuable household items
- Family records
- Cash in small bills

The Department of Public Works (DPW)

dpw.lacounty.gov



If you have a Road Maintenance related question or concern, contact **(626) 337-1277** or **(800) 675-HELP (4357)**. You can also forward a request online at dpw.lacounty.gov/resident.

Keep Hacienda Heights Clean

Trash Container Placement Regulations



Trash containers should be placed out of sight after your regular collection date. The County of Los Angeles Code of Ordinances indicates that you should not place any solid waste, or any container containing solid waste, at any place of collection before 5:00 p.m. of the day before the scheduled collection date, or leave a container at the place of collection after 8:00 p.m. on the day of actual collection, or more than two hours after actual collection, whichever is later. For information on how to report illegally placed trash containers, visit www.CleanLA.com and click on "Trash Collection/ Illegal Dumping" located on the left, or contact the Department of Public Health at **(888) 700-9995** or report the problem at their website by logging on to

admin.publichealth.lacounty.gov/phcommon/complaints/phcomp.cfm

Report Unsightly Bus Shelters

The County has installed trash bins at most bus stop locations within Hacienda Heights. If you see a dirty shelter or excess trash, report the location at **(626) 458-3961**.

Need A Place To Take Your Green Waste?

As of October 31, 2013, the Puente Hills Landfill closed for business. Residents, businesses, waste haulers, and gardeners need to find an alternate facility to take green waste. To meet this need, DPW developed the Green Waste Management Resource Guide which provides addresses, maps, and contact information of composting companies, chipping/grinding facilities, transfer stations and landfills that accept green waste. To download the Resource Guide, visit www.LACoutySWIMS.org/CW, or for more information, contact DPW at swims@dpw.lacounty.gov or call **(800) 320-1771**.

Make A Difference...Recycle!

Together we can keep neighborhoods clean and free of trash and debris! We encourage you to help preserve the environment by properly disposing of your trash, recyclables, and green waste into the designated containers.

RECYCLABLES

- Paper
- Cardboard
- Magazines
- Aluminum cans
- Plastic & glass containers
- Newspaper
- Junk Mail
- Phone books
- Tin cans

GREEN WASTE

- Grass
- Tree branches
- Garden trimmings
- Small pieces of untreated wood
- Leaves
- Wood chips
- Green plants

TRASH

- Food waste
- Broken glass
- Palm fronds
- Other non-recyclables
- Animal waste
- Styrofoam

HACIENDA HEIGHTS ROAD IMPROVEMENT PROJECTS

For more information call **(626) 458-5926**.

TENTATIVE
CONSTRUCTION
SCHEDULE

PROJECT NAME/LOCATION	TYPE OF WORK	
Segments include: Wedgeworth Avenue, Charlemont Avenue, Sigman Street, and Fairway Drive from Walnut Street to the Pomona (60) Freeway.	Pavement Rehabilitation, Installation of Bikeway Route Signs, Striping and Pavement Markings.	Summer 2014

Department of Regional Planning planning.lacounty.gov

Award-Winning Zoning Enforcement Brochure in Five Languages

Compliance with the zoning code helps property owners and residents keep their neighborhoods clean and attractive. Because the code is complex, Regional Planning has redesigned its Zoning Enforcement service brochure in English to explain how to report violations and the code enforcement process. The brochure is also available in Spanish, Korean, Chinese, and Tagalog. These brochures won the County of Los Angeles 2013 Productivity and Quality Award. The brochures are available online at planning.lacounty.gov/view/zoning_enforcement_information_guides



Renewable Energy Ordinance

Renewable energy production is increasing in Los Angeles County, from solar panels to windmills, for on-site use at residences or businesses and off-site use for larger facilities. Regional Planning is drafting a Renewable Energy Ordinance to set standards for these facilities to ensure safety and minimize environmental impacts. More information is available at **(213) 974-6476**.



Freeway/Roadside Non-emergency Service#3-9-9
(Cell phones only)

2-1-1 L.A. County2-1-1

Abandoned Vehicles2-1-1 or (213) 974-6483

Animal Care and Control(626) 962-3577

Board of Supervisors

Fourth District Field Office(909) 594-6561

Chamber of Commerce

Regional Chamber

of Commerce San Gabriel Valley(909) 869-0701

Child Abuse Hotline (24-Hours)(800) 540-4000

Child/Spousal Support(866) 901-3212

Children with Special Needs

Parents Place Family Resource Center(626) 919-1091

San Gabriel/Pomona Regional Center(909) 620-7722

Community Development Commission(626) 262-4511

Consumer Affairs(800) 593-8222

Domestic Violence Hotline(800) 978-3600

Environmental Health

24-Hour Hotline/General Information.....(888) 700-9995

Fire Department-Emergencies9-1-1

Fire Station 43(626) 968-1978

Fire Station 91(562) 696-8850

Fire Station 118(626) 854-3488

Public Information(323) 881-2411

Garbage/Waste Collection

Valley Vista Services(800) 442-6454

Graffiti Removal Hotline(800) 675-4357

Hazardous Waste Round-ups(888) 253-2652

Health Centers

El Monte Comprehensive Health Center(800) 383-4600

La Puente Health Center(626) 968-3711

Los Angeles/USC Medical Center(323) 226-2622

Pomona Public Health Center(909) 868-0235

Pomona Valley Hospital(909) 865-9500

Whittier Rio Hondo AIDS Project(562) 693-2247

Housing Authority(626) 262-4510

East San Gabriel Valley Coalition

for the Homeless(626) 333-7204

Rehabilitation Grants and Loans(626) 586-1805

Juror Services(213) 974-5811

Library – Hacienda Heights(626) 968-9356

Parks and Recreation

Manzanita Park(626) 336-6246

Puente Hills Habitat Authority(562) 945-9003

Schabarum Regional Park(626) 854-5560

Steinmetz Park(626) 855-5383

Steinmetz Senior Center(626) 934-7041

Industry Sheriff's Youth Athletic League(626) 330-3322

Property Tax Information(888) 807-2111

Assessor's Regional Office(626) 258-6001

Public Safety(Emergencies) 9-1-1

Industry Sheriff's Station(626) 330-3322

California Highway Patrol

(Santa Fe Springs Station)(562) 868-0503

Dispatch (non-emergency/after-hours)(323) 982-4900

Hacienda La Puente School District Police(626) 933-3899

LA Crime Stoppers(800) 222-8477

Public Transportation

Dial-A-Ride(800) 439-0439

Access Services (for the disabled)(800) 827-0829

Foothill Transit(800) 743-3463

Hollywood Bowl-Park and Ride

(Schabarum Park)(800) 745-3000

Metrolink(800) 371-LINK

METRO Bus Information(323) 466-3876

Public Works(General Information) (800) 675-4357

Building and Safety(626) 961-9611

Road Maintenance(626) 337-1277

Sewer Maintenance(800) 675-4357

Sidewalks, Curbs, and Gutters(626) 337-1277

Street Lighting Maintenance (Edison).....(800) 611-1911

Street Lighting Requests(626) 300-4726

Street/Tree Maintenance(626) 337-1277

Traffic Safety Investigations(626) 300-4708

Regional Planning General Information(213) 974-6411

Zoning Enforcement(213) 974-6483

Registrar-Recorder/County Clerk

Birth/Death/Marriage Records/

Marriage Ceremonies/License(562) 462-2137

Voter Information(800) 815-2666

Safe Surrender Program-Toll Free (newborn infants)

.....(877) BABYSAFE or (877) 222-9723

Schools

Hacienda La Puente Unified School District(626) 933-1000

La Puente Valley Regional Occupational Center(626) 810-3300

Senior Citizen Services

Aging and Adult Services(888) 202-4248

Elder Abuse Hotline(877) 477-3646

San Gabriel Service Center(626) 575-5431

Steinmetz Senior Center(626) 934-7041

YWCA Intervale Senior Services and Meals(626) 858-8382

Shopping Cart Retrieval(800) 252-4613

Social Services

Public Assistance (General Information)(626) 569-4298

San Gabriel Valley Service Center.....(626) 575-5431

Utilities

Gas Company(800) 427-2200

Rowland Water District(562) 697-1726

Southern California Edison(800) 655-4555

Suburban Water Systems.....(626) 543-2640

Volunteer Service Organization

Kiwanis(626) 333-8426

Soroptimist(626) 290-5128

Toastmasters(626) 965-8215

Walnut Valley Rotary(909) 861-7406

Local Residential Customer

Hacienda Heights Facility Listing

1. **Los Robles Park**
14906 E. Los Robles Avenue
Hacienda Heights, CA 91745
(626) 333-1369
2. **Manzanita Park**
1747 S. Kwis Avenue
Hacienda Heights, CA 91745
(626) 336-6246
3. **Steinmetz Park**
1545 S. Stimson Avenue
Hacienda Heights, CA 91745
(626) 855-5383
4. **Burton Park**
16490 E. Santa Bianca Drive
Hacienda Heights, CA 91745
(626) 333-1369
5. **Pepperbrook Park**
1701 S. Countrywood Avenue
Hacienda Heights, CA 91745
(626) 333-1369
6. **Countrywood Park**
16817 E. Copper Hill Road
Hacienda Heights, CA 91745
(626) 333-1369
7. **Hacienda Heights Library**
16010 La Monde Street
Hacienda Heights, CA 91745
(626) 968-9356
8. **Industry Sheriff's Station**
150 N. Hudson Street
Industry, CA 91744
(626) 330-3322
9. **Fire Station 91**
2691 S. Turnbull Canyon Road
Hacienda Heights, CA 91745
(626) 696-8850



Call 2-1-1 for FREE
Information on Health and Social Services

- Free & Confidential
- 24 Hours a Day, 7 Days a Week
- Multilingual
- TTY Accessible
- Call 9-1-1 for Emergencies

211 LA County is a public service for Los Angeles County residents that provides access to social and disaster services. 211 LA County will connect people in need to services such as emergency food and shelter, transportation for seniors and the disabled, childcare, employment assistance, elder abuse prevention, housing assistance and much more.

Information and Referrals:

- LA County Services
- Food and Shelter
- Landlord-Tenant Issues
- Employment Resources
- Medi-Cal and Food Stamps
- Care for Aging Parents
- Parenting Resources
- Health and Legal Services
- AND MUCH MUCH MORE

www.211LACounty.org

Funded By:



Your Opinion is Important!

Let us know what you think about the Hacienda Heights Connection at www.lacounty.gov, click on "Residents", then "Unincorporated Area" to access the survey or email your comments to uas@ceo.lacounty.gov.
Thank you!